

Survey	Q1	Comments
Online	Shared	<p>1. We think there should be hardship exceptions available on a case-by-case basis that could apply, for example, with regard to the time given to complete repairs, assessment of financial penalties, and the percentage paid by the property owner. We think the hardship exceptions should consider income and expenses, not solely income. There should be an income cap where a property owner is not eligible, but the cap should be fairly high, like \$500,000 or more. Income should be determined from documents like Form W-2s, not taxable income. 2. It is possible that pipes were damaged from municipal and utility construction work, so that is a reason why we think the Sewer Enterprise Fund should be accessible. 3. Property owners already pay to have the clean water treated, so it makes sense to us that all of us contribute to repairs through the Sewer Enterprise Fund, as we are all benefited by the repairs. The burden is shared, so the solution is shared. 4. Related to #3, if there is going to be a threshold determination made as to which leaks must be repaired now (i.e., only leaks with a certain amount of infiltration), which results in some property owners not having to make repairs, this should militate toward greater contributions from the Sewer Enterprise Fund. It becomes luck of the draw and there is no wrongdoing by the homeowner, yet it could be a huge financial burden. Again, all property owners benefit from the repairs, so we should all contribute. Thank you!</p>
Online	Shared	<p>A financial penalty should only be applied if the homeowner is flagrantly delaying the repairs. Service providers may delay completion due to scheduling or owners due to financial restrictions. Also, some homes are set back from the street and may incur significantly greater costs. These owners should have access to increased support or better loan options. Not many people even think about this kind of a situation when purchasing a home.</p>
Online	Shared	<p>A major issue that is not addressed is the fact that there is not a separate meter for water vs sewage use. Homeowners should be allowed to enjoy pools, lawns, etc. without being billed as sewage. Thank you.</p>
Online	Shared	<p>Any assistance from the SEF should be based on household income of the house in question.</p>
Online	Shared	<p>Are you planning to provide the status. progress, etc. on this website?</p>
Online	Shared	<p>As we have personally experienced, sewer line repairs are a costly undertaking and for residents on a fixed income, having to bear the brunt of the repair alone could be financially devastating. Perhaps the town should consider in addition to sharing the cost, an income cut off so that those who are still in their own residence but have an annual income of X % of the poverty level would have the total cost paid out of the sewer fund.</p>
Online	Shared	<p>As with most surveys, there is a lot of grey area to answering most of these questions. In general, the Town should try to make this process as painless as possible for the affected property owners. Ultimately, every affected property owner wants to limit their financial exposure. As every property owner benefits from having the problem resolved, every property owner should share in paying for the solution. To that end, the Sewer Enterprise Fund should pay the maximum percentage based on a ratio of all the affected property owners/cost to repair each individual property. That's an overly simplistic equation, but the goal is to ensure those at the higher end (\$20,000) are getting more support from the Fund than those on the lower end (\$5,000) in proportion to their property's percentage of the total project. Also, any additional arguments to the value of this project (beyond better controlling sewer costs) should be explained, e.g. higher property value. This would hopefully make the costs associated with the project more palatable to those ultimately affected.</p>

Online	Shared	Both the Town and Homeowner should pay for these repairs as both parties will receive benefits of the repair, and the consideration afforded the homeowner should be reflective of their limited ability to construct, care, and control the said sewer line.
Online	Shared	Consideration should be given to owners who because of age or income cannot pay for the repair. Interest free loans should be given to residents rather than low interest loans. Residents should be given estimates for the work and contractors should be carefully vetted before placed on a list of acceptable contractors. PRIVATE WAYS SHOULD NOT BE TREATED ANY DIFFERENTLY THAN ANY OTHER STREETS.
Online	Shared	Dedham seems to be behind the times in terms of communication. Many important pieces of information are published in the paper, as I understand it, but I question how much of the population is consuming information in that way. Especially if the home owners will be responsible for the cost or a portion of, I'd ask the town to be thoughtful in their communication plan and what various methods will be used (with all town matters, actually). Thank you!
Online	Shared	Depending on how far someone's home is from the main pipe, this could become prohibitively expensive for some homeowners, or a large loan burden. Seems harsh even though town regs say it is homeowner burden. I would think not many people are aware of who shoulders the cost for something like this. Since this issue would theoretically affect 7% of people as inspections continue each year, and the Sewer Fund is theoretically built up to take care of large, one-off capital expenditures, it seems reasonable to use most or all of it to defray the cost for affected homeowners. They originally paid into this fund with their fees anyway. To make everything equal for those affected, capping the amount a homeowner has to pay seems fair.
Online	Shared	For question #3, instead of a financial penalty, a lien should be put on the house. Shouldn't clean water distribution pipes be addressed at the same time?
Online	Shared	Home owners identified as one off the 113 affected by this project should be notified immediately
Online	Shared	How do residents know that you are being truthful with regards to private infiltration issues? In your presentation, it says that only those property owners that have been identified to have infiltration will be subject to the removal policy. Do we residents get to see the actual results of the inspection done on our sewer lines? It says only 1,600 sewer lines have been inspected and only 113 have been flagged as having infiltration problems.
Online	Shared	How will residents be notified if their sewer needs to be replaced?
Online	Shared	I believe the situations need to be spelled out, categorized, pooled and then the costs would support the situation. A couple of scenarios and suggestions to start a conversation. original pipes fail (which the town choose the materials that could have been 100 years ago based on the options at the time) - town provides replacement options and if it's the current general choice (cost is shared 50/50), but if the home owner decides they want some new gold standard (cost for town could be 25% and home owner 75%) New town standard pipes fail within 25 years (90% town and 10% owner). The first assumption should be town qualified companies providing the services and they qualify the companies providing the materials - this puts companies bidding on notice that their work is their responsibility. If you want Dedham to be a place for people to say I like how they manage for townies and not for the companies that provide the lowest bid and not own it down the road, please consider something along the lines I mentioned. We moved into Dedham in 1963 when it was smaller and still had farms - managing the things you can manage for the people that want to live here count. This is still one of the few things townies will notice and having consistency in your neighborhoods does matter for those that take to time realize what can/can't be done.

Online	Shared	I don't agree with a time limit if it isn't paid by the sewer fund
Online	Shared	I have lived here for my hole life and I am now disabled I would love to stay here but being on a fixed income living here is getting harder and I know if I was able to still work it would not be a problem but the town needs to help people like me and the elderly to be able to stay in we're homes thank you [REDACTED]
Online	Shared	I think to truly make this decision, it would be helpful for the people of Dedham to know the range of costs for these repairs. Answers may differ greatly depending on the over all cost of this. While I understand that it will likely be different on every property, I am sure there is a range that can be given.
Online	Shared	I went thru this already. My house is [REDACTED]. I got "screwed" paying for the entire cost out of pocket which had to be done immediately. In fact, my project was one of the first and nobody knew what to do. The then DPW head, [REDACTED] I believe but I have files filmed the entire process as a template for future incidents and funny how the town is addressing this years later? The town had no plot plan? Why? Thankfully my neighbor did. They did recommend the original contractor who you people still use? Why? He should be canned. Why, when his father did our original job he used one line for me and the neighbors. Then they suggest I use him again, great idea. Call me, [REDACTED]. Let's talk. I have a laundry list of ideas. First why the hell did I have to pay for the town owned link from the middle of the street 10 ft into my property. Second, the then plumbing inspector, [REDACTED] wanted the new lines, yes my neighbors chipped in yet they had no obligation by drilling new holes into our foundations and thus storage areas. Real great move until I screamed at him and won. Anyways, around \$15K plus, new 130 ft lines all out of my pocket with some help from the neighbor, your addressing this. Just a little bitter but my responses were well thought out and fair. Finally, why not give people like me a break for money I pay for my sewer bill now knowing part of it goes to a problem I fixed years ago. That is unfair to me and frankly I am miffed to this day they made me pay for town pipes on town property, now this. I could understand paying for my line but the towns, nope. Then using me as a template; the contractor still being used by you as a so called certified sewer replacement expert, I think not after seeing the original lines. If I had the funds then I should have sued him. BTW The company I selected were friends and major commercial contractors you still use and others throughout Mass. As I suggested, it is fair to say I know quite a lot about the process unfortunately. In fact, my original plumber and former friend have not spoken since that day....he found the issue but made it worse and I even have a \$500 VCR of my original line. Yes not too happy with him. Also, someone came close to being decapitated by the crack drain company he brought in. They too are still around town, 😊. I doubt I will hear back but I am very pleasant and have many ideas. PS [REDACTED] knows me well. Thanks have a nice day.
Online	Shared	If property owners are required to pay all or part of the cost, offering a low interest loan and giving sufficient time to complete the repairs is critical. Many families will likely to struggle to afford such an expense. The Town should also consider a hardship waiver or delay. No one should lose their house because they cannot afford to make these repairs.
Online	Shared	If the necessary repairs are required by clear actions of the homeowner, they should be responsible for 100%. If it is just aging pipes, the costs should be shared
Online	Shared	If the owner is required to cover 100% of the costs, it's necessary to allow them time to come up with that amount of money, especially if it can cost up to \$20,000.
Online	Shared	If the town imposes a fine on noncompliant property owners, it should also perform the repair on their pipe once the total from the fines matches the cost of the repair.

Online	Shared	If Town furnishes pre-qualified contractors will the Town be held liable for any of the damages or sub standard performance?
Online	Shared	In completing of this survey it would be helpful to know 2 critical pieces of information: 1.) Is my specific property affected? 2.) What's the approximate cost to repair (understand it may vary, but a range or at least a minimum \$ amount would be helpful to get a better idea). I understand that sharing cost of repair with town may be a difficult thing to execute, but perhaps a good middle ground would be to offer financial assistance to resident if cost exceeds certain \$ amount AND/OR based on resident's income level AND/OR property size/type AND/OR cause of issue. As far as I can tell, such a progressive/flexible option isn't covered by the survey. Please consider for maximum fairness in how this may affect different residents with different life circumstances. Financial help may come in the form of split cost OR no/low interest loan. Either way would be acceptable in my opinion.
Online	Shared	It is about time that the Town faced this problem !
Online	Shared	It may be worth exploring some sort of incentive program to complete project completion quicker. For example, property owners can pay 100% of the costs themselves and complete over a 2 year cycle, or can pay 50% of the cost if completed within 1 year of notice. Considering some of the costs associated (as much as \$20k in some cases potentially), a 2-year timeline would result in too much unwelcomed blowback (in my opinion). I would increase the timeline to 4 years, and advise property owners they have 4 years to complete themselves at 100% of the costs, or 2 years with a 50% shared cost.
Online	Shared	It would be helpful to homeowners to have an estimate of how much it would cost per linear foot to repair/replace the sewer pipes on their property, so they know how much they will be responsible for and can be prepared for this additional expense. Many Dedham homeowners are senior citizens on fixed incomes, so the more advance notice of this expense, the better.
Online	Shared	it would help to know what one might expect the cost to be.
Online	Shared	it's obviously a tough situation. I know from family just recently having to repair just 8 feet of sewer pipe from their house to the street cost over \$8k. This is a huge financial burden for most families. Most of these issues inflow/infiltration situation are from things that were done 50+ years ago. So to put the 'sins of the father' on the current home owner, seems a bit unfair. I know when I bought my home 10 years ago, there was no mention of this problem (and if it was, it would definitely be a negotiation point). Now, someone could have a huge bill because of the way the plumbing was sent up 70 years ago when the house was built (when I'm sure the code allowed for these things at the time). And what if someone happens to be far away from the street? or if their pipes come out the back of their house instead of the front? All things that most current home owners had nothing to do with originally and will now have to pay exorbitant amounts to fix. Because of this, I think it would be in the best interest of the town to work with/help pay for these services as much as they can (I'd say 75% of the cost). In the end, we are already paying for the extra processing of water anyway. If we pay to repair these services, then it will only help in reducing future water processing bills in the future. The financing is a great idea. I would also say that if you have a list of 'certified' contractors, that these contractors be willing to give a 'discount' to be listed/preform these services. Thanks and best of luck [REDACTED]
Online	Shared	Keep a lien on property until repairs made and paid for if necessary.

Online	Shared	My recommendation is a shared responsibility with a town-approved contractor. Negotiate with the contractor for a true favored rate. Let the owner go on their own contractor if they want but they must pay for it themselves... this will ensure quality work is done and leverage the town's purchasing power to negotiate prices down. I do not agree with forcing individuals to pay for the repair 100% themselves and then impose a penalty if they do not. One reason is that Our elderly community is already squeezed with the inability to downsize homes and stay in the community... further alienating this and other financially challenged populations is not the solution here. The second reason is that it sounds like it is a recipe for costly lawsuits. I have also heard of other communities leveraging a tax on new construction that pays for private sewer line remediation. We can be more creative and come together around this. I'm sure its not a unique problem.
Online	Shared	My sewer pipe ruptured and I had to replace a 9 foot section. This alone cost me \$10,000. To go from entry into the house to the street is about 30 feet, not in a straight line. Imagine how must that will cost, plus the repair to the yard and the driveway and fence that the sewer pipe passes under.
Online	Shared	private single family home owners should be given the most help and leeway to complete a town ordered repair
Online	Shared	Property owners in flood prone or high risk areas should receive an additional subsidy if infiltration occurs due to their increased risk.
Online	Shared	Regarding loans: Are the loans to the current property owner, or to the address? For example, if someone sells the property right before or after commitment to the work, who owns responsibility of completing and paying for the work? Should a sale be allowed, or made only with comment on the public records? Per Slide 15: How will owner receive proof of their exact property contributing to the issue? Per Slide 16: "Fair" payment terms should be made for each specific property, and perhaps like the tax rate and level of infiltration, and even considering CAUSE if known, should all go into the level of payment that the town offers. Can PPP be used here for other improvements, especially with commercial properties? Also, how are inspections/regulations for new connections being done to limit the amount of future impact on currently constructed or reconstructed buildings and water/sewer utilities? Per Slide 17: Six months, but certainly less than a year, should be required to do the work, with DPW providing multiple contractors qualified to do the work, and with negotiated rates that are advantageous to the homeowner. YES - an acknowledgement should be required, but the town (or its designee) should make considerable effort to ensure that notice is provided multiple times. Fees should be on a percentage of the work required, applied monthly - example - if repair cost is \$10K, monthly fee should be 1/12 of 33% of the overall fee. Per Slide 18: YES - refusal to allow work should incur a significant fee. It burdens everyone not just in Dedham but in MWRA system if someone if self focused instead of committing to greater good. Perhaps this goes on public records in assessor's office, or impacts sale of house? Per Slide 19: Even if a homeowner does not have an infiltration rate that is close to or exceeds the cost of infiltration, they should have a small fee to account for this, as they are contributing to the issue that all members of the town pay for. Perhaps this specific fee can go to the SEF to help fund these kind of repairs, which can be tracked/ranked based on order of impact (ie, highest to lowest cost of infiltration) to assist payments over time. I would be happy to discuss any comments about this survey with you - I can be reached at [REDACTED]. I'm a former civil engineer (EIT) and completed a college project at WPI that aimed to educate the water utility on Puerto Rico, via their outside engineering consultant, about the importance of protecting against I/I, as well as other sustainable practices. Sustainable referred not just to renewable energy, but maintenance and care of the currently in place system to make it more enduring vs. doing full replacement due to significant I/I.

Online	Shared	Sewer bills are already too high in Dedham, fyi
Online	Shared	Sharing costs is a good idea. It's in the Town's interest to help get this solved. Reason I picked "fixed amount" is to give a break to people with short pipes on small lots. I figure people with large lots and long pipes are better able to afford the repairs.
Online	Shared	So many questions and comments; 1) will the town specifically identify lateral lines that needs repair? 2) will you specify the type of repairs needed or will it be a replacement? 3) We just got a notification the the street and sidewalk are about to be done next month, are you planing on destroying that work by scheduling pipes repairs after that? What kind of efficient scheduling is that? 4) The letter for the survey was pretty vague, i find it a bit annoying to be asked about cost share without even knowing what kind of money we are talking about or if my line even needs repairs. If the Town wants to get repairs done and paid for by property owner, i am asking that they identify specifically the lines needing repairs, the type of repairs and an approximate cost.
Online	Shared	some action must be taken to reduce the amounts imposed on residents for sewer bills
Online	Shared	Some home owners simply may not have the funds to excavate and replace sections of pipe that they didn't even know were damaged. For the city to demand it be fixed at the homeowners expense will get complicated if the city is imposing this on people of fixed or limited financial situation.
Online	Shared	Some homeowners are not going to be able to afford these repairs; in those cases the Enterprise Fund should pay 100%, for the good of the other rate payers.
Online	Shared	Thank you for offering the survey, it is great that Dedham is seeking this kind of public input.
Online	Shared	Thanks for asking, instead of just doing!
Online	Shared	The fund should be used to the maximum extent. If there is a way to apportion cost depending on the owner's ability to pay/size of property/value of property, it would be good for those who can afford it to pay more than those who have more hardship with paying.
Online	Shared	The fund that I as a homeowner pay into has been used to make repairs to public property already, so I should not be responsible for 100% of the cost of lines onto the property I have lived on for less than 3 years. Additionally, it is wildly unrealistic to expect that all Dedham homeowners have the funds to pay 5-10k, in a lump sum or otherwise. This has the potential to create a huge financial burden for many families and impact our ability to contribute to the Dedham community/economy.
Online	Shared	The town should also assist with any residence in the town that have septic or cesspools when the time comes to update their home systems to sewer if possible.
Online	Shared	The Town should help the homeowner is some way, whether its a no interest loan or the Town should pay for the work out of the sewer fees already collected.. There has been a tax on the sewers for decades and some of that money should be set aside for homeowner projects.
Online	Shared	The town should hire ONE contractor and negotiate a great rate. The town should pay for the repairs and impose a fee on each homeowner's property for reimbursement. The town should give the homeowner the option of spreading payments over a period of years. If the residents paid higher sewer fees because of the town's faulty pipes, then the town should pay in part to repair the resident's leaky pipes.
Online	Shared	The town should manage and verify completion of the repair. The town should bid the process for all repairs to be made for the up coming year. The town should select the best vendor and coordinate the process. This process should be whether the property owner pays 100%, 50% or 0%.

Online	Shared	The Town should negotiate with the contractor/s, for discounted charge, since it is a substantial opportunity for secured income.
Online	Shared	The town would have to provide proof for each homeowner that their pipes have issues. Provide them with actual video proof of this. In addition tell the home owner (weeks in advance, not two days) when the town will be conducting the inspection of their pipes and ask them to be their during this time so they can see everything first hand (aka transparency from the town). Then provide the homeowner a report of the findings listing the issues, exactly where the leaks are located and an estimate as to how much this will cost them to replace. What is to say that a house with no leaks right now won't have them in 8 years. How often will these inspections take place? Will the same benefits that could happen now (low interest loans, 50% sharing in costs, or lump sum relief) will they apply then to those homes? What if a house doesn't have leaks and wants to update their system before anything happens. Will the town apply the low interest loan, cost sharing to them as well? What happens if a home owner pays someone (Roto Router \$200) to take a video of their pipes and they don't find any leaks but the towns claims they have leaks. Then what? This should also be in the notification to the people in town of what to do then.
Online	Shared	The work on my street [REDACTED] began late summer of 2018 and continued daily until finally moving to [REDACTED]. I live two houses in from the work. In early December, after enduring blast after blast, I began having problems with my sewer. I called the Fire Department because a strong methane gas odor was seeping into my living room, which cleared about one week later. The Water Dept. suggested pouring chlorine bleach down all my pipes. For the next several months, I would hear a loud dripping noise everytime the upstairs toilet was flushed, which continues, but not as loudly. Periodically, I will get a strong feces smell when I start the clothes washer, which seems to emanate from the pipes behind my washer, suggesting there is inadequate flow to the sewer. Quite unpleasant. I saw a Rapid Flow truck checking the manhole just around the block on [REDACTED] a week ago, and called them. They suggested running a camera down the pipes. Since the town is doing this independently, i will put this off to see if my manhole will be inspected. How will I know if or when my sewer is inspected? Since I did not have these problems prior to the blasting, I feel the town should assist in any repairs, if needed. This should have been calculated into the original work estimate.
Online	Shared	This could create a severe financial burden on seniors/retired people/people with fixed income.
Online	Shared	This is tough. It costs all of us when water seeps in, but what's the point of having private sewer connections if the Town is just going to pay for it? I ultimately settled on splitting the cost between the owner and the Town, but there should be limits. The split should only be for residential properties (commercial properties should pay 100%), but the Town should cap how much they will pay. The houses up in Precinct One that have mile long driveways should have to pay more. There's a big difference in what a guy in East Dedham or Riverdale can afford to pay and what someone on Westfield Street can pay.
Online	Shared	This is tricky! I think since everyone saves or suffers because of these I/I issues on private property, we would benefit from a public/private partnership. The cost is also quite high for some homeowners and would be most likely an unexpected and difficult expense. The town also should not lose control of this process by dictating to homeowners what they must do and then waiting for them to do it with the possibility of punishment if they don't. Is this what we want to take on as a town government? I would suggest coming up with some percentage to be covered by the town (enterprise fund?) that reflects the savings from reducing I/I. I see this being well below 50% of the costs... Can any of the work be done by our wonderful DPW? Thanks for asking!
Online	Shared	This is very difficult for people on fixed incomes.

Online	Shared	this survey would be a lot more effective if you gave us an idea of approximately the average cost of repair? Are we talking 4 digits, \$10,000+ etc. Hard to give answers without knowing the costs.
Online	Shared	Town needs to negotiate contractor pricing - with requests for proposals for best solution least disruptive and volume discounts. Need to have competitive market rates - NOT like the attic insulation MASS saves program. If the town does not negotiate then it is best to allow the private owner to negotiate pricing.
Online	Shared	Town should be 100% responsible for any components of the lateral that falls underneath public domain land (e.g. roadways, abatements). Owner should be 100% responsible for any components of lateral within 10 feet of the connection to the main domicile. In unlikely cases where the lateral lies underneath public domain land within 10 feet of the domicile, the town would be 100% responsible first for portions per first rule and homeowner thereafter for any remaining portion up to domicile by percentage of total cost. Any lateral more than 10 feet from home and under private property would be 50/50 responsibility of town and owner.
Online	Shared	Who has responsibility of repairing damaged pipes on private property now? How does the property owner know if they have damaged pipes underground? Property owners should be notified of damaged pipes so they can work with the town and company to fix them.
Online	Shared	Would like to be kept informed of the results of the survey, as well as any changes to the way this issue is handled currently.
Online	Owner	Can the town save money on storm water by retaining storm water after storms and releasing it during dry weather at a lower cost? Handling storm water during the peak of a storm and after the storm is usually more costly. Could incentives be offered to private land owners to retain storm water from their property (parking lots, roofs etc) and releasing it during dry weather? Has Dedham looked at CMAC solutions for local detention centers / ponds for storm water? Could the town offer private land owners incentives to retain water in holding ponds/detention centers to treat storm water instead of having it pumped to MWRA? What is the town doing about private property owners who pump water out to the street? I regularly see homes have visible pipes/hoses they direct into the street. It's unfortunate these people have water problems, but there should be a cost associated with dumping water into street.
Online	Owner	Future housing inspections should have this testing done to ensure the buyer that the sewer is in compliance. This should be part of the Warrant to go before the Town Meeting. I'd like to thank the Engineering Department for working so diligently in tackling the infiltration problem.
Online	Owner	I don't believe I should have to financially contribute to other property owners' deficient pipes on private property, and therefore most, if not all, costs should be contributed by the offending property owner. Thank you.
Online	Owner	I support this process
Online	Owner	I would assume that new homes and homes that have had sewer lines replaced (? Time frame) would be exempt.

Online	Owner	<p>if the Enterprise fund is used to pay for part of the private repairs, it should be means-tested, capped, or both. We should not be using Water District resources to pay for repairs to privately owned pipes when the owners have the means and responsibility to do so. I do think that inspecting the privately owned infrastructure would be a valid use of common funds, since that is likely to be much more efficient than having each property owner conduct an inspection and have to certify that everything is in good repair. Moving forward, good condition on sewer pipes should be a requirement of sales, just like paying your bills and settling any liens is.</p>
Online	Owner	<p>Private property and the repair and maintenance thereof is inherently the sole responsibility of the private property owner. Each property is different... pipes are different age, different materials, installed poorly or well, drain runs are different size and length, property owners control what flows through the pipes, what trees of what type are planted where that might affect drain pipes over time, etc. Should certain taxpayers be forced to subsidize the choices and behaviors of others? Discovery/diagnosis of I&I problems must be accurately and objectively executed and communicated to property owners. A reasonable period of time to cure should be provided, failing which financial penalties would accrue, penalties reasonably proportionate with the cost of I&I water processing and related administrative costs of billing and collecting... and ultimately a Town water shut off right in order to induce resolution. A simple and efficient appeal process must be available for property owners to question, clarify or verify technical findings should there be reasonable reason to doubt the I&I failures asserted by the Town. The Town should not be in the lending business, a guaranteed losing proposition for the taxpayers. Lending is the domain of banks and other financial institutions. These are already set up to lend effectively and efficiently within an already existing regulatory framework. Responsible property owners, those who plan ahead financially and maintain their property, should not be compelled to subsidize or lend to those who do not. Though they may unhappily look at their neighbor's deteriorated conditions above ground, e.g. rotten siding, crumbling chimneys, taxpayers are not (nor should they be) responsible to help pay to correct these things. Because a drain pipe happens to be underground or connected to a municipal sewer system does not make it any less the homeowner's responsibility or somehow how create an obligation on the part of their neighbors</p> <p>In fact, since the taxpayers are collectively paying to treat unnecessary I&I water, the ~homeowner~ has a greater duty to maintain their drains, and the Town, operating the common sewer system such as it does, is the logical and only practical entity to detect violations and maintain equity among property owners by enforcing I&I violations against offenders... same as the Town would logically enforce any encroachment, trespass or other offense of one neighbor against another. The common facilities of a properly set up condominium arrangement provide a useful model. If pipes serving a particular unit owner exclusively are leaking... with water dripping into the ceiling of the unit owner below... the leaking pipes being NOT a common facility, even though they may connect to a common facility, the offending unit owner would be required to fix their leaking pipes. Other unit owners may look to the condo association to help enforce this, but there would be no common area assessment or other burden of subsidy or lending placed on the other, non-offending unit owners. I don't expect my neighbors to fix my driveway. And though from time to time I may ~elect~ to help a neighbor in need, I don't expect to be forced to put a new roof on my neighbor's house. Private responsibility goes hand and in hand with the private benefits of owning property. Not the Town's place to be maintaining private property, directly or indirectly, ever.</p>

Online	Owner	Thanks for initiating a solution to this wasteful situation. It would be helpful to show the return on investment for capital spent both by the town for its repairs and for private residents/businesses for their repairs. In the end everyone is responsible for the sewer costs they incur, but low cost loans should be used to help people who are not prepared to face this expense. I would guess that the money saved on solving this issue will provide a better return on investment than the Towns financial investments which would justify from a financial perspective at least being much more aggressive about solving this issue than might otherwise be considered.
Online	Owner	The Town should look at the DWWD rules and regulations regarding the home owners responsibility to fix service connections entering there home.
Online	Owner	We recently had to replace the entire sewer pipe on our property. The Town of Dedham refused all financial assistance since the pipe was on private property and we had to pay the entire bill. Should The Town of Dedham take a different position going forward and offer homeowners financial assistance to repair / replace sewer pipes on private property we would expect the town to reimburse us proportionally for the work we recently completed.
Online	Owner	What bothers me is the sewer project has been going on for years and we are told the amount of leakage is in the millions of gallons seeping into the system. I would hope some progress has been made that would have reduced the amount of non-sewer water going into the system.
Online	Owner	Why would it be any different than if your sewer line breaks on your property or if a tree root grows into the line? The property owner owns the line to the public way and is responsible for all repairs. However, rather than using a stick and penalizing home owners for not complying, it is in everyone's best interest to give homeowners INCENTIVES to fix these leaks. In my opinion, a low or no cost loan from the sewer fund is absolutely an appropriate use of these funds and I would contend that the loan should be amortized over a longer period than 2 years - maybe even 10 years (or until the home is sold), at which time it must be paid in full. The average homeowner is generally ill equipped nor do they have the information, knowledge or expertise to be able to thoroughly vet a site contractor. Anything the town/DPW can do to pre-qualify contractors would go a long way to assuring homeowners that the contractor they hire is legitimate and responsible.
Online	Owner	You should develop a fair market approach to correct the problem. Each homeowner should be responsible and pay for having their sewer inspected for infiltration and corrected if the pipe has infiltration. The correction method is at the discretion of the homeowner. If the town wants to dictate the corrective method, then the town should pay for the work. Once a home is certified as leak free, the infiltration surcharge should be removed from the homeowner's sewer bill and only those with non-certified infiltrating sewers should be responsible to pay the surcharges. So if 30 % of the buildings in Dedham currently have no infiltration, one can deduce that the remaining 70% of the buildings are 100% responsible for the cost to treat the infiltration and only their bills would include a surcharge. As building owners determine that it is more cost effective to fix the problem, they will actually fix the problem or sell the property. Here low interest loans would work. The town should require any one that sells a property, have the sewer line inspected for infiltration and corrected as a condition of sale. This would be similar to the septic system laws
Online	Sewer Fund	A lot of residents are on a fixed income, and others live pay check to pay check. Where do you think they will get the money from? Dedham residents pay a lot in real estate taxes too. Dedham is not going to be a desirable area to move to anymore with the residents expecting to pay for everything. Now I know why everyone seems to be selling their homes in my area.

Online	Sewer Fund	As a home owner in Dedham who purchased a home built in the 1960's I have no control over what type of pipe was installed or how it was maintained until the purchase of my home. Requiring homeowners to carry 100% of the cost of this program could put a large burden on my families finances as it would be a very unexpected expense, not something we planned for when buying our older home.
Online	Sewer Fund	As the Town has seen fit to direct some of the money paid on our sewer bill to a separate fund, then the whole expense should be paid from that fund.
Online	Sewer Fund	Assessing private citizens costs for repairs to town sewer lines is a unfair financial hardship. They are unlike a septic tank which a private owner has the ability to maintain to ensure optimal performance.
Online	Sewer Fund	Assuming the town & the home owner are equally responsible the town should offer zero interest loans. Elderly home owners live on a fixed budget. This unexpected mandated repair may mean the difference between paying the loan and buying medication
Online	Sewer Fund	Based on your study, this project will save money. We then should do it as soon as possible. To do that, the fastest way and probably the cheapest way is for the town or sewer enterprise fund tp manage this and hire the most efficient, reliable, and most economical feasible contractors. The cost will be collected from owners the same way you current collect for the fund with a special assessment over 2 years period. We trust that the officials of our town are honest and we believe they can hire a manger that can better manage the project better than individual owners.
Online	Sewer Fund	before private property is looked at, complete the public portion which seems to be ay less than 40 percent
Online	Sewer Fund	bills keep getting high and high , We are young , first time home owner we didn't expect this kind of bills when we got the house in Dedham We love Dedham but it is very expensive town now we understand why people keep selling their houses . fair enough we should pay 50%/50%
Online	Sewer Fund	Clean water is a public right and should be provided for by the town and the money we are already paying to our community to help manage these situations. Putting the financial burden on homeowners to fix necessary pipes will cause our poorest citizens to face dangerous living conditions or possibly look at financial or penal repercussions if they are unable to afford what can be extremely costly repairs.
Online	Sewer Fund	Cost of sewer repair does not take into account the cost of lawn restoration or landscape repair that homeowners will incur. This needs to factored in.
Online	Sewer Fund	Dedham home owner already pay a high property of taxes . The cost should be incurred by the Sewer Enterprise fund. If not fully covered at least 50 %
Online	Sewer Fund	Depending upon the circumstances, the Town (Sewer Enterprise Fund) should pay for any/all costs to correct the issue. One example, if person buys home with preexisting issue, they should NOT be responsible for correction.
Online	Sewer Fund	Everything in the town of Dedham has exorbitant fees including property taxes, sewer taxes, water bills. No one should be responsible for the cost of these repairs except for the town of Dedham.
Online	Sewer Fund	for all the money collected over years, why some was put aside to cover these cost?
Online	Sewer Fund	For many reasons why residents and businesses pay property and other taxes, I do not feel and want to pay for this!
Online	Sewer Fund	Forcing homeowners to pay up to \$20k in repairs is unreasonable.

Online	Sewer Fund	Home owner should not have to pay for directly
Online	Sewer Fund	Home owners should not be responsible for the repairs. Our taxes pay for this as does the fund. That is where it should end.
Online	Sewer Fund	Homeowners should not be penalized for having leaky pipes unless the leak is a direct result of the homeowner's actions. There is no way to know when you are buying a house what the condition of the sewer pipe is, as far as I'm aware. I support using the Sewer Fund to completely pay for any repairs.
Online	Sewer Fund	How accurate do you think this survey will be since it seems to be anonymous? What is to prevent a household from submitting multiple entries to slant the results? Since our response to question one was that we feel the entire amount should be paid through by the Enterprise Fund, the questions that followed it were confusing. We felt as if we shouldn't answer any of them, but since we couldn't select a response of "N/A" we made choices that were most favorable to the homeowner.
Online	Sewer Fund	How are we sure that homeowners are not replacing pipes that are not damaged and not causing any infiltration issues?
Online	Sewer Fund	How do we know that the inside of our sewer pipe is really damaged? Will we be able to see the video footage as it is being taken? If not, what type of proof will we be provided?
Online	Sewer Fund	How do you handle low income residence. Should the town take 100% responsibility and prioritize high infiltration areas.....big savings between sewer rate created by infiltration vs repair cost and work can get expedited.
Online	Sewer Fund	How is it determined if the leak is on a homeowners property or in the street? If it is in the street in front of the house, that shouldn't be the owners responsibility.
Online	Sewer Fund	How much does this generally cost?
Online	Sewer Fund	How much would this type of repair cost? The figure may change how I answered some of these questions. Are there any federal grants that could help with this cost?
Online	Sewer Fund	How on earth are property owners who are fixed income retirees going to come up with sewer excavation costs? Taxes and Sewer bills have been going up. The senior population in this town is significant. Paying thousands of dollars for sewer excavation, will hurt us. it will also decrease the amount of money we do have to spend in the town on its businesses. it brings up the concern of populations having to leave the town, that they can no longer afford. Finally there's no way to tell how much money will be needed from homeowners if someone arbitrarily decides to reduce or eliminate the fund that could handle much of this cost. It's not fair that people who have lived here for over 25 years, working hard to pay off their mortgage and to pay the rising taxes, should have to foot the bill for the sewer repairs.
Online	Sewer Fund	How will the leaking pipes be detected? What if a homeowner has already taken care of the pipes on their property?
Online	Sewer Fund	I am sure that regardless of the decisions made, the taxpayers will bear the burden of repairing our sewer system. Given the age of many homes in Dedham and the fact that Dedham has a large segment of retirees and those over the age of 65, I feel that the burden should not fall on the homeowner. An enterprise fund seems the way to go; those who use the most water should pay the most.
Online	Sewer Fund	I am not paying for these repairs at all cannot afford anything as it is now to add this to it would never be acceptable

Online	Sewer Fund	I am very happy the Town is being pro-active on the issue. Property rights and payments, if a homeowner is flagged with a defective sewer line there needs to be an assessment about cures and costs. If the homeowner decides to use the Enterprise fund, a yearly cost should be assessed to the sewer bill possibly no greater than 10 yrs with interest for the use of the fund.
Online	Sewer Fund	I believe it is the Town's responsibility and should be shared by all through the sewer bill.
Online	Sewer Fund	I do not believe individual property owners should be held responsible for repairing faulty sewer pipes as the owners were not responsible for making the decision to utilize materials that have not stood the test of time and nor are property owners responsible for maintaining the pipes within a town sewer system. The sewer system is the city's responsibility to maintain and I assume that the property taxes we pay on an annual basis are or should be utilized to do so. Rather than unfairly assess a homeowner for the cost of these repairs and force a financial hardship on the individuals affected, I suggest any repairs be shared equally among residents of the town through an increase in the property taxes we already pay.
Online	Sewer Fund	I do not see any of these choices as fair. We have been paying into The Sewer Enterprise fund since 1983 and there are residents who have only been paying into it for a short period of time. To me it is the same as asking people who are receiving Social Security benefits to share them with people who are entering the work force.
Online	Sewer Fund	I do not think the cost should be paid by the property owner or shared owner and town. there is no logical way to answer an 'Assumption' that I do not agree with
Online	Sewer Fund	I don't think it's fair to impose this on home owners. Homes in Dedham are already so hard to get into, this will drive young families out and keep away others trying to get in. Please don't put this coat on young families!
Online	Sewer Fund	I dont see why the customer should be paying any of this, we pay our taxes, sewer and water.
Online	Sewer Fund	I feel this is the town's responsibility. many homes have received a free sewer line replacement because some type of work was being done on their street involving sewer lines. why should some people get this for free while others have to pay.
Online	Sewer Fund	I find this survey disturbing in that there are no questions pertaining to any rules that assuming the Sewer Enterprise Fund paying 100% of the cost of said repairs. It's as if rules will only be imposed if the property owner is paying some or all of the cost, but if the cost is entirely the fund's responsibility then the parties can do as they like (e.g., take more than a year to complete necessary repairs), unless there are rules written somewhere else pertaining to this situation.
Online	Sewer Fund	I have been a resident of Dedham for 38 years. I am also retired and feel putting the cost of this on the homeowner is a heavy burden for many. Also, I read the explanation of inflow, infiltration, etc. and it really was no help to a layman like me to understand. Aside from all that, what is the role of Dedham sewers in all this? What shape are they in? I strongly feel this is the town's responsibility.
Online	Sewer Fund	I have been paying into the sewer enterprise fund, i expect to be protected by my contributions into it. As a longtime resident, i speak for any private residence, not a commercial or industrial customer.
Online	Sewer Fund	I have lived in the northeast, south and midwest , in multiple communities. Never have I been responsible ,as an individual homeowner, for sewer replacement, maintenance and upkeep. This is what I'm paying for with sewer fees and ,more generally , property taxes.

Online	Sewer Fund	I have no idea how much something like this would cost to fix, but I do know that many households are on a budget. If fixing these issues would be a financial burden to homeowners, I think that there should be help, like mass save. For example, low interest loans, a reasonable amount of time to payoff the cost, a reasonable amount of time to get the repairs done. If you came to me in December and said it needs to get done in 6 months, it's unfair - time of year, might cost extra because of frozen ground, weather could be a factor, etc. I like the idea of it being split with the town.
Online	Sewer Fund	I only answered question 1 and none of the others because I do not feel the owner of the property should not be responsible for this cost at all. I would not have the money to do this. My husband is on disability. We are living pension to pension. Most people are living paycheck to paycheck. Are kidding me with these kind of questions.
Online	Sewer Fund	I see the need to correct this problem but it is a great cost for an individual homeowner to incur.
Online	Sewer Fund	I strongly feel that the Sewer Enterprise Fund should pay 100% of repairs to sewer pipes on private property.
Online	Sewer Fund	I strongly suggest that the town pay a majority of the repair costs because infiltration is probably something that many home owners are unaware of and because these costs could range from 5-20 thousand dollars which most families do not have on hand for surprise repairs.
Online	Sewer Fund	I suggest, assuming the owner pays any portion of the repair, that the Town offer a NO Interest loan. This would be a loan similar to the Mass Save no interest loans. It's not fair, or ethical, to charge the owner interest on monies they already paid into the fund for repair purposes on their monthly bill. Essentially, you are taking their money (additional fee for repair fund) and then lending it back to them, with interest. Also, why doesn't the town get a low interest loan and pay for the repairs? The town's loan, in combination with the fund fee, should pay for these repairs. The owner should not have to pay extra/more than they are already paying.
Online	Sewer Fund	I think the Enterprise Fund, which is already paid for by the customers, should pay for the replacements. As the Fund begins paying for these replacements the infiltration will be reduced over time therefore reducing the cost of treatment.
Online	Sewer Fund	I think these repairs should be 100% the responsibility of the Town
Online	Sewer Fund	I thought the sewer fee was a temporary fee that the town imposed when told how bad the sewer system had become years ago. Major repairs were made. Many town residents are seniors on fixed income that can't afford a huge bill of repairs 5,000 to 20,000. Even a low cost loan can hurt seniors. I would like the town to be able to pay the total costs from the fund. There are people struggling to make ends meet and a huge bill would break them.
Online	Sewer Fund	I understand this is a very large project but with the amount of taxes we pay and the extremely large business base there should be enough money for the town to pay for the repairs
Online	Sewer Fund	I would like to know the estimated cost levied on each owner prior to the town going forward with the decision.
Online	Sewer Fund	I'm concerned about the impact this may have to low income and elderly families if the cost is not covered or heavily subsidized by the town.
Online	Sewer Fund	If our sewer fees already go i to the Sewer Enterprise Fund the individual should not have to pay for any of the repairs. You already have our money.

Online	Sewer Fund	If part of my sewer cost goes toward the sewer fund then I feel the Fund should pay 100% of the cost of repair. Your questions certainly lean toward the owner paying most of the cost, unfortunately. Not a good way to start a survey with your minds made up !!!
Online	Sewer Fund	If the town thinks this groundwater infiltration is a problem, then the town should pay for the repairs out of sewer tax funds. As a widowed homeowner with only one income, I would prefer to pay a little more in sewer tax every quarter to build up the fund, rather than have to worry that the town may come knocking saying I (or one of my neighbors) now have only x number of months to make a very costly repair. No one should be in jeopardy of losing their savings and/or home because groundwater is doing what groundwater does - leak into things that are in the ground. Thank you for giving the ratepayers a chance to voice an opinion on this.
Online	Sewer Fund	If the town wants it done let the town pay. Our taxes are high enough!
Online	Sewer Fund	If we have been paying into the Enterprise Fund, I would expect that the Town would be maintaining the pipes all along, making sure the pipes were not leaking. This is a misappropriation of funds. Where is the proactive approach versus the reactive approach. Shame on you!
Online	Sewer Fund	Is this why water pressure is so low???
Online	Sewer Fund	It does not seem legal to require property owners to pay this.
Online	Sewer Fund	It is difficult to make educated decisions on assumptions. Actual dollar amount figures should be disclosed about the costs of repairs. I as a homeowner, have no idea the cost of repairs of sewer pipes so how can I assume who should pay for an assumed issue.
Online	Sewer Fund	It is extremely unreasonable to have residents pay for any of it, and is extremely upsetting.
Online	Sewer Fund	It seems like it would be a random event that any one property owner would have an infiltration problem. I'm assuming these issues would not be due to homeowner negligence. So, it would just be bad luck if, for instance, I had an issue and my next door neighbor didn't. Therefore, I don't think individual homeowners should have to pay for repair of their line. I wouldn't be opposed, however, to all homeowners paying a very small amount into the fund to repair lines in the town, sort of like a small insurance premium. Also, on a related note, why not have more education and outreach about how people can reduce their water usage (for example, as a workshop at the library, etc.).
Online	Sewer Fund	It seems to me based on the estimates provided that the repairs will pay for themselves in 5-6 years even taking estimates of repair costs to be on the high side of what is quoted. Since the sewer enterprise fund comes from sewer payments and the cost savings will be to those same payments, it seems highly reasonable to have the cost for repairs come from the system as a whole - we will collectively recoup the costs in coming years. This prevents the cost burden being placed on unlucky families who happen to have poorly positioned trees or simply the bad luck to have had their pipes crack. Many families cannot afford the cost for the required repairs. Making them solely responsible will delay repairs and is not fair or equitable. While certainly unlucky disasters can strike property owners at any time, in this case we have an opportunity to mitigate that risk and should take advantage of it.
Online	Sewer Fund	It's absurd to suggest that property owners pay anything for this. We already pay property tax and a sewer bill. Nice try.

Online	Sewer Fund	It's fiscally responsible for the infiltration issue to be addressed. Perhaps I am not clear in this matter, but it seems unfair that those who have public water connections have their pipes repaired at no cost to them, whereas those whose pipes are private have to pay from \$5,000-\$20,000? I do not recall reading what makes pipes public or private. Is this only homeowners or are the pipes on private land belonging to businesses, private schools, etc.? It seems that since the majority of homeowners won't have to pay for this service while private homeowners (etc.?) will, that the costs of repairing the private systems also receive the same benefit of not paying. This then puts a huge burdon on the town and all taxpayers, but it does not seem fair that a segment of the town be saddled with huge and unexpected costs that many (presumably) won't be able to afford, while the other homeowners have no cost sharing. So if nothing else, a fair portion should be offset for the owners of pipes on private land. Again, a definition of what makes pipes public or private would be helpful, though it should not matter. This is surely a more complicated issue than I have a grasp on; had I been able to attend the meeting then I'd hopefully understand more and understand why there is such a discrepancy in costs when all water uses are affected by infiltration. Thank you.
Online	Sewer Fund	Kind of hard to answer. Not knowing what the costs per household might be. And also if there is enough in the seer find to cover the costs
Online	Sewer Fund	looks like from the questions, the Town already made up its mind to charge the homeowner the cost for repairs! great survey, not!
Online	Sewer Fund	my name is [REDACTED] I LIVE AT [REDACTED] AND I PAY ONLY FOR PROPERTY TAXES 9,800.00\$
Online	Sewer Fund	no comments An estimate of the cost to do this would have been helpful.
Online	Sewer Fund	Not sure how you expect people to be able to come up with money for this. Taxes are high enough already. What should residents do who simply cannot afford to do this? A penalty? Come on! Take some of the tax revenue and put it toward the costs. You are driving people out of the town.
Online	Sewer Fund	Notification of faulty pipes on my property was not mentioned. I feel my answers are skewed as I don't know if pipes under my property are causing leakage/waste for the town.
Online	Sewer Fund	Offer reparations to homeowners who have been unjustly subjected to extremely costly sewer repairs due to poor town planning / corrupt development for years that resulted in sewer breaks.
Online	Sewer Fund	Our feeling is that sewers are a service which the town should provide and the cost is covered by our tax assessment. Case closed.
Online	Sewer Fund	Our house is almost 5 years old and twice we have had issues with the sewer backing up to our house because of the old pipes in our road! The pipe from the road to the house is brand new, but we have incurred the cost twice! Something needs to be done to solve this issue.
Online	Sewer Fund	Our taxes are extremely high, and are supposed to cover municipal issues. The sewer line is a municipal issue; ALL of the sewer line should be treated as such for all residents of the town. Commercial properties can be treated differently. Someplace like legacy place should not have the town cover the cost; costs should be covered for residents only.

Online	Sewer Fund	Our taxes are high, our water and sewer rates are higher than near by towns and our electric and cable bills are higher because we are not a self sufficient town. Dedham is expensive to live in. We spent a lot on our home and have a high mortgage and are not expecting this project. As it is the water in Dedham is terrible and eats thru all plumbing devices which means constant plumbing costs. I hope they can figure out an inexpensive way for home owners to conquer this problem. If we are responsible for costs there should be payment plans ! My neighbors and I are very worried about this financial burden.
Online	Sewer Fund	Our taxes in Dedham are already extremely high. The addition of a betterment expense is really a significant burden for many homeowners. If the homeowner has to pay the cost it should be interest free and the loan amortization period should be as long as possible.
Online	Sewer Fund	Owner shouldn't be responsible for payment unless they knowingly did physically damage
Online	Sewer Fund	Please don't tear up the streets again with this initiative. do it while the streets are already torn up.
Online	Sewer Fund	Property owners are not responsible for underground pipes that they themselves did not lay. I would be ok with a small rate increase to guarantee that the Enterprise fund is fully abundant. A rate increase guarantees everyone is regularly chipping in to fund the repairs and no one incurs a surprise expense at the same time.
Online	Sewer Fund	Property owners in Dedham pay high taxes. Shuffle money around.
Online	Sewer Fund	Putting this burden completely on the homeowner, and then potentially financially penalizing them for not having the work done could have a significant negative impact on Dedham communities depending on how much work had to get done on private property. If the town determines that the owner should have any financial responsibility at all, it should be very heavily subsidized by the the Sewer Enterprise Fund. I would be okay with a limited rate hike in sewage costs as long as it continues to go into the Sewer Enterprise Fund and is used for the purpose of continuing to modernize/optimize Dedham's sewer system on both town property and private property.
Online	Sewer Fund	Questions 2 and 8 should be have an option for more than 2 years. All of the questions are based on assumptions. Without any financial facts, we can not assume anything. The facts should be openly disclosed before any decisions can be made.
Online	Sewer Fund	Residents should not pay any cost for sewer repair. We pay enough property taxes in Dedham.
Online	Sewer Fund	Results of all inspections on private property should be provided to the home owner. If you inspect my line you must inform me of the results both positive and negative!
Online	Sewer Fund	Senior Citizen should be charged a discounted rate if anything at all. They can least afford these repairs.
Online	Sewer Fund	Sewer bill is ridiculously high!
Online	Sewer Fund	Sewer Enterprise Fund should be covering 100% of the repairs. Property owners should not be responsible for paying for town infrastructure repairs in addition to already high property taxes.
Online	Sewer Fund	Since the repair benefits the town as a whole I think the costs should be born by the town as a whole. The individual will see no special benefit from the repair and it is not like the line got damaged by negligence.
Online	Sewer Fund	Since the taxpayers already pay into an established town fund, I don't understand the purpose of this survey. The Enterprise Fund should be used to maintain the entire sewer system proactively and not reactively.

Online	Sewer Fund	Since the Town has been allocating monies already collected from property owners into the Sewer Enterprise Fund, then it is only fair that this fund should cover all the costs of repair. The assumptions in the survey are misleading and could lead to the wrong decision.
Online	Sewer Fund	Speaking as a homeowner, I try to keep up with repairs on my home and be a conscientious consumer of shared resources like water. I can be judicious in my use of water as I turn my faucets on and off, but I cannot control or know what water flows beyond my water meter. It would be a financial hardship for the Town of Dedham to knock on my door and tell me that there is a sewer pipe problem costing thousands of dollars to repair. I believe that as septic tanks were eliminated and sewer pipes were installed, it is not my responsibility to individually maintain what I consider to be the infrastructure of the town. Yes this infiltration is a problem and needs to be addressed, and the town should bear the cost of repairs and give notice that future repairs will be the responsibility of homeowners with information on how to mitigate damage to pipes in the future (i.e, to not plant trees near pipes). When the sewer pipes were installed, I did not chose the materials or locations of the pipes. This was a town decision, and the town should bear the cost of repair. Respectfully, [REDACTED], Dedham, MA
Online	Sewer Fund	Stop taxing the residents at high rates and then keep adding. The Town should be more prepared and not consistently hit residents.
Online	Sewer Fund	Taxes are already high enough and Dedham has cash reserves last time I checked. Any additional expense to the property owner is ridiculous in my opinion.
Online	Sewer Fund	Thank you for asking for input. One option not mentioned here would be to base the percentage paid by the property owner on the value of the property. For instance, property valued at \$1 mil might pay 100% of the costs and property valued at \$400k could pay 30%, etc, with a sliding scale based on means.
Online	Sewer Fund	Thank you for offering this survey as a simple and easy way to voice our opinion. Have a nice day.
Online	Sewer Fund	Thank you for seeking input from Dedham Residents. How does this affect businesses?
Online	Sewer Fund	Thank you for the opportunity to weigh in on this issue!
Online	Sewer Fund	The answers provided in the survey and their underlying assumptions severely bias the survey and its utility. Seems like a desired outcome is what is wanted and the survey will be used to try to justify that. For example you have several "assuming the property owner is responsible" or "assuming the cost is shared" questions but no Assuming the cost is the responsibility of the Sewer Enterprise Fund. Why not an assessment on any new apartment building or commercial development to supplement the fund.
Online	Sewer Fund	The fund (and NOT private property owners) should pay for all costs associated with any repairs.
Online	Sewer Fund	The fund is there for this reason and property owners pay enough taxes so we should not be charged more for this!
Online	Sewer Fund	The fund should pay for all cost, that's why we have it!
Online	Sewer Fund	The fund should pay. No individual homeowner..
Online	Sewer Fund	THE HOMEOWNER PAYS ENOUGH BETWEEN TAXES AND SEWER BILLS. WHY SHOULD WE BE EXPECTED TO PAY MORE. IT IS THE TOWNS RESPONSIBILITY TO KEEP UP WITH THE AGINGS PIPES AND FIX THEM ACCORDINGLY. IT IS NOT UP TO THE HOMEOWNER.

Online	Sewer Fund	The issue is the cost of the contractors. If the homeowner is paying union wages out could be overwhelming to them. We need to be careful
Online	Sewer Fund	The MA "Get the Lead Out" program allows loans to be deferred until refi or sale of the home. This would be a good model in Dedham where home values are increasing so homeowners would not directly bear that burden of repayment.
Online	Sewer Fund	The owner of a property should not be responsible for any part of the sewer maintenance.
Online	Sewer Fund	The portion of the residents sewer bill payments that goes into the Sewer Enterprise Fund should also be used to pay for the needed repairs on the private property.
Online	Sewer Fund	The property owner should not have to pay anything for this project.
Online	Sewer Fund	The property owners should not be paying any of this! I refuse to answer questions "assuming " that property owners are paying a percentage. You have find- use it! Stop overtaxing the property owners. Our taxes are through the roof and the water quality and water pressure in Dedham is horrific
Online	Sewer Fund	The range of options for the multiple choice questions is clearly limited and biased.
Online	Sewer Fund	The survey does not cover details assuming the Enterprise Fund would pay 100%
Online	Sewer Fund	the taxpayers already pay into the fun. the fund should bear all costs for the repair and maintenance of the system
Online	Sewer Fund	The town has to do a lot more work to help the lay person understand what this means. It is UNFAIR to be placing this on homeowners who already have a high tax rate, poor schools, and also just general upkeep of our homes. I have no idea what this could cost. I could imagine in some homes the cost going into the thousands. I am not sure what normal person has this money lying around.
Online	Sewer Fund	The town should be responsible for the maintenance cost and all cost associated with repairs and updates.
Online	Sewer Fund	The town should be responsible to make all the repairs.
Online	Sewer Fund	The town should pay from our taxes already in hand.
Online	Sewer Fund	The town should perform the work or act as the general contractor and supervise the workers. The biggest problem will be contractors taking advantage of homeowners when the homeowners are forced to make the repair.
Online	Sewer Fund	There are a lot of gaps in the information provided for taxpayers. Do you the really know the scope of the households that will be affected? I don't see how you can make decisions that could negatively impact homeowners without a comprehensive study and assessment of the number of homes affected. This survey seems to put the horse before the cart. It would be refreshing if this Town could get something right for a change!! Your track record on serving the residents of Dedham has been seriously tarnished of late!!!
Online	Sewer Fund	There should also be consideration about how hard this is to pay for our senior and low-income neighbors. If cost is shared, the fund should pay more for the above mentioned neighbors.
Online	Sewer Fund	There should be a consideration for persons purchasing homes in Dedham. Sewer pipes should be evaluated before the home is purchased and new owners be disclosed any potential costs associated with this town wide effort.

Online	Sewer Fund	These questions are quite skewed in their phrasing. There seems to be a predisposed bias of the town that the property owner should assume responsibility. This option might not be possibly for many home owners given individual circumstances. The town, if possible, should offer options to fix the town sewer concerns with town funds.
Online	Sewer Fund	This could be a very high cost for some home owners and given the money it will save the town, in the long run it would be cheaper for the town to pay for 50% or more of the replacement. Home owners should be given a year or more to replace to allow them the time to figure out how to pay their portion. Especially for those residents on fixed income and there are a significant number. I also think a low cost loan option should absolutely be provided no matter how much of the cost is provided by the town. If this is a priority for the town than you have to help residents with ways to pay and different options. I would assume if you have certain contractors that do this kind of work that are certified that they could give discounts given the amount of work they would be getting in the long run.
Online	Sewer Fund	This is going to add an additional burden to Senior Citizens who live on a fixed income that would like to remain in their homes. I think the Sewer Enterprise Fund should pay 100% and increase the sewer rates to cover the cost. This will allow those who use the system the most (like businesses and apartment complexes) to cover the larger part of the cost.
Online	Sewer Fund	This is huge cost. Huge. And had no idea about sewer and how they are constructed, cleaned, maintained. I have always had low pressure in 20 yrs living here on Turner St. Key is communication. FYI: the sewer company you hired 'rapid flow' in reverse, had not given their 24 hr notice to homes, so it got rescheduled to next wk. And second, the notice says 'odor is harmless'. Its liquid PVC. THAT is not harmless. I called the super. He said 'well, just dont hang around all day' and i didnt put that it was harmful, i didnt want thousands of calls'. He needs to provide a link to making sure citizens do indeed keep windows open and not locked in, with AC on. So, this 'rapid flow' thus far: not impressed. No notice of how 'long' does liquid PVC liner, after being cured, last? one yr? 5 yrs? 50 ? and how is pipe before being cured? it is filled with rust, minerals, sediment? is that being cleaned out first before being lined? Such a lack of communication, Dedham Sewer (jason, etc) need to communicate to citizens better about this and other Projects. Clearly. And provide website with links. Referring us to call: rapid flow. NOT that way to go. They were not helpful. Just heads up.
Online	Sewer Fund	This is not a black and white situation. There are many residents who cannot afford anything extra on their plates. Maybe some monies can come from businesse developers or owners of apartment complexes.
Online	Sewer Fund	This is ridiculous that the property owner would have to pay for this. This is why we pay taxes!!!!
Online	Sewer Fund	This is the very first time I have heard of this. More info should be available in local newspapers, etc
Online	Sewer Fund	This issue is a challenge. Homeowners have been paying into this fund, and it should be utilized to offset the cost of the repairs. If the cost does fall upon the owner, it is critical to realize that many families may not have the full amount of the cost in an emergency fund or savings. Therefore, they will need the options of a) low interest loan and/or b) extended time period to pay for the repairs. We absolutely love living here. We just know that this undertaking may have a huge financial impact on many homeowners, especially families with children on a tight budget and the many senior citizens who call this town home. Thank you for considering our input.
Online	Sewer Fund	This on-going sewer project has been a complete nightmare. I can't believe we will have another one starting shortly. I've lived in Dedham for 13 months and it has been nonstop work.

Online	Sewer Fund	This should be paid by The Sewer Enterprise Fund 100% as I checked it above, and I see the other questions not related to my pick of this situation, assuming/biased. Entering into retirement this is totally not affordable. With all the other bills to pay, taxes and health insurance going out the windows.
Online	Sewer Fund	This survey seems slanted toward the homeowners paying 100%. I do not think the homeowner should be responsible. What about in the instance of a townhouse condominium. The condo Assoviation cannot be responsible for sewer lines to each unit. I think the town needs to float a bond or retrieve money from property taxes if this is such a costly expense. Or get help from the state or the EPA.
Online	Sewer Fund	This survey seems to be weighted to influence home owners to accept the fact that they have to pay the cost for the repairs. The money has already been taken as part of the sewer bill. This is another way of imposing a tax on an over taxed homeowner. If this is allowed to happen, than I shall move to another town where the taxation is fairer.
Online	Sewer Fund	This was a biased survey. The owner should not be responsible. If they were, the main reason someone wouldnt participate would be financial and a penalty fee wouldnt help that
Online	Sewer Fund	This whole thing is absolutely OUTRAGEOUS. The enterprise fund exists for this reason...use it. The idea that you would even broach the idea of forcing a property owner, who pays property taxes, pays into the enterprise fund and who had nothing to do with the sewer installation, to pay this money within 6 months is a disgrace. Just fix the sewer without reaching into our wallets.
Online	Sewer Fund	This would . be an unexpected expense to the property owners and if the property was purchased with the knowledge that it was accessing town sewer then the expectation is that the town maintains the sewer system. The roads that are not private should be maintained by the town at the towns expense through the town budgeting and tax system. The idea that the property owners are responsible for maintaining and repair of the sewer system is an unusual and unfair burden to the property owners!
Online	Sewer Fund	To be perfectly honest, this would be burdensome on seniors. The taxes we pay for real estate have gone up substantially. Please do not add another costly expense. Suggest money from the Sewer Enterprise Fund be allocated to cover the expense. Thank you.
Online	Sewer Fund	town enterprise fund should pay 100% and fund must stay in place to properly track money raised for sewer work versus the monies spent.
Online	Sewer Fund	Town of dedham should eat the whole bill. We taxpayers have been taxed to death! Enough already we should get a break from the taxes. Not the private home owners fault if outdated pipes are lea,ing. Town doesn't help us when we have an issue we have to suck it up. Town should do the same.

Online	Sewer Fund	<p>Upgrading the old sewer lines is an excellent idea. However, it raises a number of questions or problems: -Who says my sewer line leaks or allows ground water to seep into it? Everything appears to be working fine as is. -My house is towards the back of my property, as opposed to my neighbors, so that would mean more digging, more pipe, more labor. - My neighbors across the street are on a rise and their yards and houses are built behind retaining walls while my yard is basically flat. Replacing their lines could be much costlier than replacing mine. -Who has \$3,000 to \$5,000 just sitting around waiting to be spent? (I have no idea how much it would cost, just used those figures as an example), I don't. -The Sewer main is somewhere in the middle of the street which means not only will you be digging up my yard but you'll also have to dig into the street, as well. The main lines are also old, too; will the Town be replacing them? -I live on [REDACTED] where the pavement is already falling apart (I'm not complaining, part of the deal with winter). My next-door neighbor has a catch-basin in the street in front of her house; the ground collapsed next to it and created a sink hole, the Town covered it with a steel plate for the winter, when they finally filled it in they did a mediocre job at best. Is that the kind of work-quality that's going to be done? -The Gas Co. [REDACTED] digs absolutely everywhere but never finishes anywhere! Is the sewer project going to be like that?! -The payment and cost responsibilities seem off, too: 50/50%? More like 80/20% on the Town; and some people may have trouble paying off a loan in 2 years. -This is a huge project, everything needs to be completely open, up front and by the book, full disclosure! On the other hand, the Town can't be taken advantage of either (Ames Bldg), the Town is all of us. Sorry for the long note, I definitely think it's a good, worthy, and necessary project. Infrastructure never ends. Thanks.</p>
Online	Sewer Fund	<p>we already pay fairly high water and sewer rates - regardless of which "fund" the town chooses to place them in, as well as property taxes that are rising every year - again, regardless of the reason. It seems as though those funds could be tapped to pay for these repairs, particularly since the homeowner has no ability to know the condition of the sewer pipe at any given time. If Dedham wants to retain its population, they need to recognize that money is tight all around, and we are already being asked to shoulder a tax (the sewer fee) that used to be part of our tax base.</p>
Online	Sewer Fund	<p>We are already paying a sewer usage fee. We don't want to be charged another fee. Will this cost be a separate fee or will it be included as part of our property tax or sewer usage fee?</p>
Online	Sewer Fund	<p>We are elderly and already pay very high taxes. We have no children, live on a private way that needs repair and thus have paid a lot for very little services. I think the taxes we pay should cover this expense if it is deemed necessary.</p>
Online	Sewer Fund	<p>We are retired. We don't have the money for costly repairs. Our taxes are high enough as it is. It should be covered by the town that we already pay many taxes for (home taxes, excise taxes, etc.)</p>

Online	Sewer Fund	<p>We do have some additional comments and questions about your survey. 1. What commitments were made to property owners when the sewers were initially installed? If there were some, have any of them been rescinded? 2. The size of the Sewer Enterprise Fund is not clear from your letter. It may limit the options that are up for discussion. 3. What, if any, assistance can be obtained through our members of congress and the Massachusetts legislature? Perhaps they could find funding from state or federal grant sources. 4. Who pays for the private sewer connection inspections? Have the property owners in the sample selection of 1,600 connections been advised of the test results? It would be helpful if owners of good connections were told the results of the inspection. 5. The time limit for each property should begin with the failing diagnosis and allow extensions for circumstances which are out of the owner's control, like contractor availability. (It is easy to be cynical about contractors after the experience with the new town hall.) 6. Failure of a property owner to upgrade should result in a property lien which would force the work to be done before a property transfer. Any other type of financial penalty will be difficult to enforce. 7. How is the method of remediation determined? The average cost estimates in your PowerPoint presentation would be more helpful if they were included with this survey. Property owners will face big additional expenses if landscaping, walks, and fences will be removed for access to their sewer lines. 8. The Dedham sewer infiltration problem includes many of the difficult issues facing our country like water quality, public spending, deteriorating infrastructure, and community cooperation. As you have noted this is a community problem that needs a community solution. [REDACTED]</p>
Online	Sewer Fund	We pay enough on our sewer bills
Online	Sewer Fund	we pay enough taxes in this town and building all these apartments everywhere is putting the strain on our sewer system as it is. When do the tax payers get a break with all this new development? Have yet to see the decrease in my taxes with the building of Legacy Place. My parents were forced to move upon retirement because they couldn't afford the taxes on their house. To ask for more from home owners is ridiculous!
Online	Sewer Fund	We pay into this already. That money should be used for these purposes and if some must be paid by the homeowner/private pay then how about a 0% loan. Also, if the town is going to have people privately paying for these purposes, then before a house is sold the potential homeowners should be notified of a potential issue with infiltration that needs to be addressed.
Online	Sewer Fund	We pay the town for sewer then they should be fully responsible for all repairs and pipes.
Online	Sewer Fund	We pay very high taxes, for very little service. Our roads are full of potholes, there is inadequate lighting on our streets. We have been paying higher water and a
Online	Sewer Fund	What is confusing is my Street has been ripped up down to the sewer pipes and temporarily repaired three times in the last 2 years. I understand that this doesn't affect those pipes but would it not have made much more sense to do the work then? I'm also guessing they will need to rip up my newly installed \$10,000 driveway and possibly a \$8,000 fence is in the way. The pipes are under the driveway. If we had know we would have delayed these projects we saved YEARS to make happen.
Online	Sewer Fund	What is the purpose of the Enterprise Fund if not to fund these sorts of repairs? How do I know my sewer pipes are failing? Are we just assuming? Has a decision already been made?
Online	Sewer Fund	What will the town do about fixed income senior citizens who in some cases can not deal with increased taxes?

Online	Sewer Fund	When the work begins it should be done when other work is also being done. For example don't tear up the street after MWRA or the Gas company has recently dug holes in the neighborhood. I know it is different work but please work together to keep the disruption and noise to a minimum. It has been a significant quality of life issue over the past 5 years having major construction work done every year.
Online	Sewer Fund	Who own's the pipe?
Online	Sewer Fund	Why in the world are the homeowners asked to pay or pitch in when the infrastructure belongs to and is controlled by the Town? I'm seeing shades of the Town piggybacking on the rate hike of the MWRA due to the new, redundant water line going in. We currently pay for horrible water through the DWWD and now we're asked to pitch in for new sewer lines? The sewer lines should have been replaced years ago. Our property taxes have gone up, our water bills have gone up and now we're expected to pay for new sewer lines? And possibly be fined if we can't afford it? Not acceptable. Finish the Ames School house renovation - that entire situation is a big mess. How much did that abomination cost the Town? I have not confidence in this Town's leadership.
Online	Sewer Fund	Why not fix the continuously clogged sewers on the lower end of Cleveland Street (between Harding Terrace and Birch) before worrying about homeowner issues? Standing water is always above these sewer grates every time it rains.
Online	Sewer Fund	Why were there no questions regarding how it should be handled if the town were to cover 100%?
Online	Sewer Fund	With respect to the question as to whether the Town should impose a financial penalty for a homeowner if they do not complete repairs within a specified timeframe: I answered "NO" because my assumption is that the cost of such repairs would in all likelihood be very expensive and certainly not something that homeowners would be prepared to pay under normal circumstances. I think most people would view water/pipeline systems - regardless of where located - to be something that a municipality would be responsible for (water being a fundamental human need) and something that I expect most would assume their property taxes and sewer fees would be used towards. With that said, in a hypothetical scenario where the homeowner is being held responsible for covering this cost, I don't think compounding the homeowner's financial hardship by imposing late fees/penalties is a viable solution, hence my "NO" response. Now, with all of that said, I think it is unreasonable for the Town of Dedham to be looking to homeowners to cover the cost of these fundamental repairs. Norfolk County homeowners are paying the 2nd highest property tax rate in the state (second only to Middlesex), in the state of MA, which already has one of the highest property tax rates in the country. I do appreciate that the Town is concerned with clean water being lost/wasted, however, and appreciate that the Town is bringing this to our attention as well as asking for input. I continue to be interested in this discussion. Thank you
Online	Sewer Fund	With the tax rate as high as it is additional costs to a home owner will be a burden. Maybe raising the fees for any new construction in our overbuilt town might be a way to generate money for this fund.
Online	Sewer Fund	With the the water and sewer rates we pay we shouldn't even be having this conversation.
Online	Sewer Fund	Without an idea of how much these repairs will cost, it is hard to answer these questions.

Online	Sewer Fund	Without further information on the average amount this will cost for each home it is difficult to ask all of my questions. However, I think that this potential sewer endeavor could put a strain on many residents in particular those that are on fixed incomes to include the significant over 60 population that resides in Dedham. This population makes up a significant portion of residents and may already be having trouble remaining in their homes but yet their residency is important to the financial stability of this town as they contribute to services that they do not use but yet they support. This population is also an integral partner in supporting the overall health of this community through volunteerism and in many other ways. To ask for real input from residents we need more precise information.
Online	Sewer Fund	wouldn't it make more financial sense to take care of this issue in bulk by going house to house with a constant workforce - since we already indirectly pay for a sewer enterprise fund why didn't this take care of the problem across the board - asking homeowners to replace pipes on their own which might not even need replacement seems like an undue burden and you will see our anger if you go forward in the direct this survey is pointing at the polls . some of us are well aware of how one can bias a survey and what lies with statistics are all about.
Online	Sewer Fund	Wow, this is extremely alarming. At an estimated cost of \$5,000 to \$20,000 (or even half that), this repair will be a hardship for the vast majority of residents. I have lived here for decades and it feels like this is coming out of nowhere. I'm curious about how you intend to force people to do this within a 2 year time frame? (Who picked 2 years as the maximum? Why not 5?) Here is a quote from the PowerPoint: "The 140,000 GPD of infiltration observed from this current round of inspections of private sewer connections cost customers about \$1.62 x 140,000 GPD = \$226,800 in FY2018 in MWRA assessments. The Town has about 8,000 customers, so that is roughly \$28 per customer for the year. The Town inspected approximately 20% of the entire Town's Public system in 2018. If we extrapolate the data for the remaining 80% of the Town, there is a potential that there are approximately 300 private sewer services contributing approximately 700,000 GPD of infiltration into the Town's sewer system costing customers about \$1,134,000 in FY2018 or about \$142 per customer for the year." I sure would rather pay \$28 or \$142 per year indefinitely than \$5,000 to \$20,000 over two years. Is a private infiltration policy mandated by the Commonwealth or is just something the Town wants? If it's the latter, I can't imagine why you would contemplate imposing this enormous cost on residents. This needs to be 100% paid for for by a town enterprise fund. It's expensive enough to live here! Will failure to make improvements inhibit the sale of a home? For example, will a home owner need to show a certificate of completion in order to sell? How are other towns handling this? I haven't heard any friends in other towns paying thousands for these repairs. We have many severely blighted properties in town that are abandoned. The owners of these blighted properties have rebuffed the repeated pleas of neighbors to sell or fix their property. No one has forced these property owners to improve the blight in even the most minor ways. Town officials have failed to develop policies to address blight. Will these property owners be allowed to continue to neglect their property and opt out of this sewer improvement while the rest of us pay thousands of dollars?
Online	Sewer Fund	Years ago the town of Dedham was doing repair work in front of my house on the sewer lines for the town. They ended up cutting the gas line to my house. Please have someone that knows what the heck they are doing.
Online	Sewer Fund	You are out of your collective minds if you think you can bill individual residents for this.
Online	Sewer Fund	You want to offer the homeowner low interest loans from money that was given to the fund by the homeowners/ THEIVES!

Online	[blank]	i don't believe the town should pay foreparts to private sewer repair or replace. I think it is up to the property owner. You are opening a can of worms to pay for personal property repair or replacement. The town could provide low income subsidies and loans. The taxes intern are at a very high level now as it is. I know our town fathers say property taxes haven't gone up for a while, maybe the per thousand levy hasn't but the assessments have which to me is a tax increase.
Online	[blank]	I'm assuming if we are on a septic system this will not have an impact on us.
Online	[blank]	Much more information is needed in order to complete this survey. There are many questions I would like to have answered.
Online	[blank]	Vary the amount of help by the value of the property. If the property is worth, say, 600K or more, they have to pay 100% of the cost. There should be no help from the town. If the property is worth 400K-599K they can be given some help, with loans. If the property is worth less than say 400K, they can be given more help with loans and grants. Also and especially for people on a limited income, such as disabled or retired people, they should be given more monetary help and more leniency in the all aspects of the situation.
Paper	Shared	- I don't believe home owners should be required to excavate and dig up driveways in order to complete these repairs. -How and when will the town survey which sewer pipes need to be replaced? -What happens if a home owner recently repaired sewer lines from their home to the town sewer lines?
Paper	Shared	---> Who(+how) is responsible for identifying the work ---> What is the critiria
Paper	Shared	a lot of people are on fix incomes. that's the only far way I can see it being done.
Paper	Shared	Any excess costs could be attached to your tax bill.
Paper	Shared	Excellent Work ;D
Paper	Shared	financial help should be provided for lower income, elderly, people who cannot take on this added expense
Paper	Shared	for number 7 perhaps a tiered cost
Paper	Shared	For some property owners, cost would be significant if they own a large plot of land, Homeowners with small property lots should not have to help fiance those repairs to bigger lots. Cost to taxpayers should reflect the size of their property.
Paper	Shared	I think the cost should be shared but the property owners share should be determined by income bracket
Paper	Shared	I think you should give the residents at least 5 years to get repairs done as short term would be an unfair burden to those of us on a fixed income.
Paper	Shared	i would also expect not to pay for any permits or inspections
Paper	Shared	if pipes are failing Town should notify homeowners, get on a repair list, so homeowners have time to prepair for damages
Paper	Shared	If the town provides a list of pre-qualified contractors, then the town needs to be an active partner in work performance and be ready to step in and assist the homeowner fix negative issues of quality of work, construction schedule of time performance and cost control.
Paper	Shared	it would be helpful to take this survey with a rough idea of the cost
Paper	Shared	quest #4 response...List should be optional and a minimum of 12 contractors recommended or town risks being tagged as involved in a payola scheme that has happened in other cities and towns. quest. #9 List of pre-qualified contractors should not be mandatory but as a guide to homeowner. Most of all, how the the town going to determine if water is leaking into a home owners sewer pipes.? Order every home owner to dig up his property and take a look for cracks in their pipes?

Paper	Shared	Remember that human waste more than that. The human waste should bring the health dept. into the picture
Paper	Shared	senior citizen discount
Paper	Shared	The opportunity the responsibility is established between the town property owner, the town should take responsibility
Paper	Shared	The savings must be twice the cost to fix over 5 years of usage.
Paper	Shared	The Town should not impose a fee if the owner does not begin repairs within the specified timeframe because that means they cannot afford it.
Paper	Shared	there are so many unknowns when working under ground and lines may have been installed long before current owners that sharing the cost is the most effective way forward
Paper	Shared	This kind of work can get expensive quickly. The pre-approved contractor list is a good idea so home/property owners don't get ripped off.
Paper	Shared	this will be a great financial hard ship for many people who live below the poverty level for income. what will you do for them? valuated based on gross income is one suggestion
Paper	Shared	We mjust keep working on the
Paper	Shared	We must keep working on the 1/1 removal policy going from public to private property. This survey is a good start. Next is to locate seepage lines, Give notice to home owners, and get it repaired. Keep up the good work you are doing!
Paper	Shared	When are they planning to start cleaning the pipes? Will the private homes enjoy people on their property? Yes or No!
Paper	Shared	When is the flooding issue at River St. and Milton St. going to be addressed.? The water is causing damage to our properties.
Paper	Shared	Who decides who is responsible?
Paper	Shared	Will the homeowners with older homes be the private property owners. building codes change, so how does the town get homeowners up to code?
Paper	Shared	Without knowing what the cost could be, question 2/3 cannot be answered intelligently.
Paper	Owner	Another possibility: assuming wide variation in repair cost for Dedham home owners, when repairs cost exceeds our amount determined by Engineering- perhaps by algorithm the SEF should pay the amount above the cut off.
Paper	Owner	Home owner should be responsible.....town should work with owners to lessen financial burden as much as possible
Paper	Owner	I will pay from my house to the street but need a guarantee that sewer on the street is not going to still leak even if i have paid from my house for new pipe.
Paper	Owner	if it is on your property its your responsibility why should certain situations allow people to get help and others not qualify- and what about past people that have paid - Lower everyone's rate!
Paper	Owner	Not sure if its reasonable for the home owners to track down a qualified insured for a fair rate. I believe the home owners should pay 100% of costs , but the town should identify a list of pre qualified amounts at pre-nesaited rates if at all possible. Otherwise home owners will likely be taken adventures of contractions.
Paper	Owner	thank you for this opportunity to be involved. as property owners we must accept responsibility, as tax payers financial compromise to our town is most important. good luck!
Paper	Owner	The sewer enterprise fund should pay the cost of all, except #1, that cost of repairs to sewer pipes on private properties.

Paper	Owner	we just repaired our sewer line and paid 100 percent. It was a financial hardship since we have a fixed income. I do believe guidance from town is very beneficial. We got our contractor via one of your recommended contractors. We appreciate your attention to this problem....
Paper	Owner	why should non-violators pay for violators repair
Paper	Sewer Fund	Aging pipes are a health hazard. This is YOUR business-we pay into the fund. Maintaining ALL the pipes to my house is your job. Thank You!
Paper	Sewer Fund	And what about lawn repair? The town has let this go for too long-It should have been addressed 25 years ago-so I really think that the Town should cover the entire cost-
Paper	Sewer Fund	around how much will it cost the home owner
Paper	Sewer Fund	At the end of the day owners are paying one way or the other. It can become a real burden it 1 owners is responsible.
Paper	Sewer Fund	Based upon the Town of Dedham's extremely exorbitant property tax rate, the town should pay for private property sewer repairs in the amount of 100% or lower the tax rate.
Paper	Sewer Fund	Between taxes, water and sewer, I think we pay enough, way much more than other towns.
Paper	Sewer Fund	bills are outrageous
Paper	Sewer Fund	Consideration should be given to elderly, low-income and disabled. They do not have enough money to take on such a financial burden. They should not be charged at all.
Paper	Sewer Fund	Do not assume anything - the fund should foot the bill. Try not to screw the home owner.
Paper	Sewer Fund	Does anyone consider the costs that senior citizens are already paying? There is only so many expenses we can cover. We do not need any additional expenses!!!
Paper	Sewer Fund	From the working of these questions, it sounds like its already been decided , that property owner will be 100% responsible. Then lower RE taxes and allow resident , to check their on personal sewer find.
Paper	Sewer Fund	Good luck trying to get homeowners to pay anything. It's a battle in the making. I am an 81 year old widow on a small pension, why should I pay anything towards this?
Paper	Sewer Fund	How about a 0% loan re: \$#5? What about private with a fence? Who would pay for repairs to the fence?
Paper	Sewer Fund	how about the town uses the money we were supposed to save on our taxes when legacy place went in. Our tax rate is higher than towns with much less commercial space. Give the poor homeowners a break and leave it alone.
Paper	Sewer Fund	How is it determined that the pipes on my property need repair? What is the estimated cost to replace pipes?
Paper	Sewer Fund	how much the cost will depend
Paper	Sewer Fund	I already pay \$88.88/month Sewer bill. That's over 1K per year. Please find a way to use some of these funds for this project. Also what are the numbers? Total cost to consumers for projects vs "added: cos for infiltration water treatment. Is this project really needed?
Paper	Sewer Fund	i am a senior citizen and on a fixed income
Paper	Sewer Fund	i am disabled how can i afford these types of repairs.....

Paper	Sewer Fund	I believe the enterprise fund should pay at a minimum of 50% and have 0 interest loan
Paper	Sewer Fund	I do not feel owner should be responsible. Their responsibility is WITHIN own home and property.
Paper	Sewer Fund	I do not see any mention/questions regarding decreased rate for seniors.
Paper	Sewer Fund	I don't like it.
Paper	Sewer Fund	I feel that property owners pay enough taxes, so the town should pay most, if not all! Especially the retired elders with fixed incomes.
Paper	Sewer Fund	I feel that the town should not be able to require a homeowner to make a repair on their property. Therefore, if the town wants the repair to be completed, the town should pay for it.
Paper	Sewer Fund	I live on a private way and pay taxes like everyone else yet they tell me I have to pay more to fix my pipes. Dedham has very good amount of tax that should be able to pay for it
Paper	Sewer Fund	I think this can be an unexpected expense. don't our very taxes pay for that
Paper	Sewer Fund	if damaged pipes are not the fault of the property owner, I don't see why they should be responsible for paying to repair them
Paper	Sewer Fund	If the "fund" pays 100% then the process will be simpler. Everyone in town owning property would really be supporting the project through the property taxes. But there would be no added expenses from billing, chasing down slow pokes, enforcing rules with non compliants, having to keep extensive records, etc. [REDACTED], home owner P.S. I am so glad that this problem will be addressed.
Paper	Sewer Fund	If the sewer pipes are on private property-they are still public/town pipes and it si the responsibility of the TOWN not the property owners to repair the pipes that service the town.
Paper	Sewer Fund	If the town installed the pipes it should be responsible for the entire cost.
Paper	Sewer Fund	if the town installed them they pay for them
Paper	Sewer Fund	If the town uses the sewer enterprise fund to repair sewers , so should the homeowner be allowed to do the same.
Paper	Sewer Fund	if we treat twice the amount of water, won't fixing the infiltration, cut the cost of sewage? [REDACTED]
Paper	Sewer Fund	Important to find a way that helps owners financially fix the pipes in a timely manner.
Paper	Sewer Fund	is there a way for us to see an estimate
Paper	Sewer Fund	it would have helped to include a angel of expected costs to owners I have already spent \$3000to repair water chain to my fence
Paper	Sewer Fund	Its outrageous what we pay in taxes in this town. with the money paid the streets should be paved with GOLDDDDDDDDDDDDDDDDDDDDDDDD!!!!!!!!!!!!!!
Paper	Sewer Fund	many homeowners after maint., taxes,water dont have enough money left at the end of the month. most dont even have an emergency fund

Paper	Sewer Fund	sewer pipes should be 100% the towns responsibility once they leave the basement
Paper	Sewer Fund	Stop assuming!!!!!!! the town should pay the entire cost
Paper	Sewer Fund	Taxes in this town are extremely high already. We are paying \$12,000 a year it should be more that enough to pay fr only repair.
Paper	Sewer Fund	Thank you for the survey. It would be helpful to know what Dedham's current policy is. Perhaps publish it in the Dedham Tribune. Please continue the conversation. Again, Thank You.
Paper	Sewer Fund	the funds should be paid by the town through years
Paper	Sewer Fund	The money to repair Private sewer should come from Sewer Enterprise Fund. The homeowners all pay into that and a lot of the private pipes were so long ago it is not a choice of having them on private property and I feel they should be maintained by the Town. High taxes paid by property owners should be considered for getting some of the town sewer services also be shared or taken care of by the town.
Paper	Sewer Fund	The public works comes and clean the storm drain the end of the wimsteam avet. The drain over flows and runs on to the property.
Paper	Sewer Fund	The sewer bills are already too high!! Who can afford to pay a penalty? We are already contributing to the Towns sewer repair expense. To double charge homeowners is not right. The Town should pay for these repairs from the taxes we pay.
Paper	Sewer Fund	the sewer enterprise fund is paid by property owners and should be used for all pipes.
Paper	Sewer Fund	The sewer fund should be used first.
Paper	Sewer Fund	The sewer pipes belong to the Town or Commonwealth. Once they are in my house I am responsible. We pay a good deal of money regularly. That should cover costs.
Paper	Sewer Fund	the town should be responsible
Paper	Sewer Fund	the town should pay for 100% of costs since they are charging home owners every 3 months for sewer charges
Paper	Sewer Fund	The town should pay it all, the taxes in Dedham are OUTRAGEOUS!!
Paper	Sewer Fund	The town should provide the contractors or perform the work. It is very difficult for owners find qualified contractors and understand the costs involved.
Paper	Sewer Fund	This house was moved here from elm st when they built they water company , therefore i fell that the sewer is not a problem.
Paper	Sewer Fund	This is a tough issue. The sewer enterprise fund is funded by us taxpayers in our sewer bill. Therefore our sewer bill will increase if we want the fund to pay for all our repairs. I believe we should not have to pay for these repairs. We pay high real estate taxes already compared to surrounding towns. These repairs should be coming out of those taxes and then the taxes should not increase to cover the repairs.
Paper	Sewer Fund	this is the towns expense use the taxes you collect or the meals tax
Paper	Sewer Fund	this should be completely paid by the town, otherwise forced taxation by required problem town pushing open tax payers

Paper	Sewer Fund	This should be covered by the ton 100%. My property taxes just went up \$250 / month with no explanation.
Paper	Sewer Fund	This survey have included in the opening a rough estimate of average repair costs.
Paper	Sewer Fund	This survey would make a lot more sense if you provided an estimate cost on how much it may be. Whether you estimated by yard or foot, it would have these questions more sensible.
Paper	Sewer Fund	this town has made poor financial decisions in the past. we the homeowners are paying hefty taxes and will be paying more,
Paper	Sewer Fund	This would be a terrible burden on people.
Paper	Sewer Fund	Too much expenditure for tax payers. We are retired and on a fixed income. Do I eat or pay for medication or bear this outrageous burden?
Paper	Sewer Fund	Town taxes are too high for Elderly
Paper	Sewer Fund	We moved to the house in Dedham recently. We do not know what you are talking about the sewer bill.
Paper	Sewer Fund	We pay a large sewer bill 4 times per year, therefore we should be given a break.
Paper	Sewer Fund	we pay enough taxes in Dedham -- not paying more
Paper	Sewer Fund	We pay sewer taxes and ton taxes . how much do we have to endure ? Reduce your pension our taxes pay for. You repair cedar st about 3 years ago , my house was shaking causing cracks in the walls and ceiling. I call several times regard the shaking repairing the road. Do you want to repair the cracks ?
Paper	Sewer Fund	we shouldnt be paying anything
Paper	Sewer Fund	WHEN DO WE START GETTING SCREWED?
Paper	Sewer Fund	Who is going to repair landscaping after digging up my yard? Do not suggest a property tax increase! Taxes are already outrageous!!
Paper	Sewer Fund	Who paid for the initial pipe connecting a residence to the main sewer line? That might help inofrm how to move forward on this
Paper	Sewer Fund	Why doesn't the dept of public works do it in the house. A regular schedule like 50 to look a year.
Paper	Sewer Fund	why should i pay for a non broken pipe
Paper	Sewer Fund	Why should we have to pay for this the taxes are already high.
Paper	Sewer Fund	Will sewer pipes on owner's property be tested by the town? Will some owners be required to repair and others not or will repairs be required of all property owners?
Paper	Sewer Fund	you will need to send additional power lingo on more exact costs of the project thank you
Paper	[blank]	Didn't answer item 7 above because it doesn't consider the linear footage of pipes on the owner's property. There should be an option to consider a proportion of the linear pipes to determining the cost sharing and possible loans from the sewer enterprise fund. The option in item (question) 7 don not result in fairness.

Paper	[blank]	<p>the notice provides no information about how/by whom the lateral pipes running from the main to private property were installed & how the damages occurred. these are important considerations that would impact my answers. this is akin to "special assessments" common with condo ownership, not home ownership. rates in Dedham have risen drastically despite all the apartment projects, legacy place ETC. I have not seen a rise in town services. And specifically what is the actual cost of filtering/treating the clean water that gets in for the last 3 years. are you even able to quantify this? all important data that should have been included for residents to make informed decision. DO NOT send us to a website to search for this ourselves</p>
Paper	[blank]	<p>This survey is incomplete: the missing question is If the problem occurs to property owners piping during sewer enterprise fund work on town? piping even if it is on private property, whose responsible for repair and payment costs? there are numerous instances of private piping being damaged due to others off property. who fixes the piping on private property and who pays for it?</p>