



Dedham Police Community Survey 2022

1. Have you had any in person contact with a Dedham Police Officer in the past three years? (If no, skip to section 2)
 Yes
 No

2. Was the Police Officer you interacted with courteous and respectful?
 Yes
 No

3. Did the Officer adequately address your concerns?
 Yes
 No

4. If the response of a police officer was expected, how quickly did an officer respond to your location?
 Faster than expected
 Within the anticipated time frame
 Response took longer than expected
 An officer never arrived

5. Did you feel the officer was knowledgeable concerning your problem? (If no, please indicate subject matter in comment field)
 Yes
 No

Additional Comments

6. Did you feel the officer you interacted with was knowledgeable about recent activity/concerns in your neighborhood?

Yes

No

Additional Comments

7. If an officer responded, did the officer explain why they took the action they did or explain why they did not take action to address your problem?

Yes

No

Section 2: Citizen Concerns

8. How concerned are you about the following situations in Dedham?

	Not Concerned	Concerned	Very Concerned
Alcohol use by underage people	m	m	m
Alcohol/drug impaired drivers	m	m	m
Bicyclist Safety	m	m	m
Children being safe in their neighborhood	m	m	m
Compliance with Town rules and regulations for liquor license holders	m	m	m
Having your home burglarized	m	m	m
Identity Theft/Fraud/Scams	m	m	m
Internet crimes	m	m	m
Loitering	m	m	m
Marijuana-community impact of recreational use	m	m	m
Noise	m	m	m
Parking problems	m	m	m
Pedestrian safety	m	m	m
Police/Community trust	m	m	m
Property theft	m	m	m
Reckless and/or speeding traffic	m	m	m
School safety	m	m	m
Street level drug dealing	m	m	m
Solicitors in your neighborhood	m	m	m
Vandalism/graffiti	m	m	m
Well being of those afflicted with Alzheimers/Autism	m	m	m
Well being of those impacted by homelessness	m	m	m
Well being of those afflicted by mental illness or substance misuse	m	m	m

9. What public safety issue are you most concerned about in Dedham?

10. The nation-wide opiate crisis has significantly impacted many individuals, families and communities. Have you or your family been impacted by the opiate crisis?

Yes

No

11. If you or a family member have been impacted by the opiate crisis, what assistance or services do you feel are lacking and needed in Dedham?

12. The Dedham Police Department has endeavored to increase officer training related to interactions with citizens suffering from mental health disorders. In what ways do you think the Dedham Police could better serve citizens suffering from mental health disorders?

Section 3: Crime in Dedham

13. What is your perception of crime in Dedham?

Less than area communities

About the same as area communities

More than area communities

14. How safe do you feel in Dedham while?

	Not very safe	Somewhat safe	Very safe
Shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attending entertainment venues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eating in restaurants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Do you think crime in Dedham has increased, decreased or remained the same over the past 12 months?

Increased

Decreased

Stayed the same

16. What factors contribute to your opinion about crime in Dedham?

17. Have you limited, changed or curtailed your activities in Dedham due to your concerns of crime? If yes, what specific concern(s) led to your change in behavior?

Yes

No

Additional Comments

18. How often do you see a Dedham Police Officer in your neighborhood?

Generally not seen

1-3 times per week

4-10 times per week

More than 10 times per week

Section 4: Perception of the Dedham Police Department

19. Would you hesitate to call Dedham's E-911 Dispatch Center for police assistance? (If yes, please indicate why in the comments field)

Yes

No

Additional Comments

20. Do you feel the Dedham Police are responsive to community concerns?

Yes No

21. Overall, how well do you feel the Dedham Police Department does in providing services to the community?

Excellent

Good

Fair

Poor

Very Poor

22. Do you trust the Dedham Police to treat people fairly?

Yes No

23. How much confidence do you have in Dedham's police officers to:

	Great Deal of Confidence	Fair Amount of Confidence	Some Confidence	Little Confidence
Do a good job enforcing laws and Town by-laws	m	m	m	m
Only use force that is necessary and reasonable to ensure public safety	m	m	m	m
Treat community members objectively without considering race, gender, age, religion or sexual orientation	m	m	m	m
Build positive relationships with community members	m	m	m	m

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24. Of the following, in what areas should the Dedham Police Department focus resources?

	1 (definitely should)	2 (neutral)	3 (definitely should not)
Crime Prevention	m	m	m
Drug/alcohol awareness programs	m	m	m
Education/treatment referrals for substance abuse	m	m	m
Identifying street level drug dealers	m	m	m
Internet crimes	m	m	m
Monitoring areas youth tend to loiter	m	m	m
Motor vehicle enforcement	m	m	m
Mountain Bike Patrol	m	m	m
Neighborhood meetings	m	m	m
Officers on walking patrols	m	m	m
Registered Sex Offender tracking	m	m	m
School Resource Officer in school	m	m	m

25. For each question below, please check the box(s) which best reflect your neighborhood concerns?

	Likely	Somewhat likely	Not likely	No opinion
Acts of vandalism/graffiti	q	q	q	q
Burglary/theft	q	q	q	q
Illegal drug use/transactions are visible	q	q	q	q
Minors are involved with alcohol	q	q	q	q
Noisy neighbors	q	q	q	q
Speeding/reckless vehicle operation	q	q	q	q

26. Your street name or precinct?

27. Would you be interested in attending a Citizens Police Academy in Dedham (This is an informational program designed to provide citizens of Dedham with an inside look at the functions of a modern police department. This will be an interactive forum which will allow for the exchange of information between police officers and citizens. Citizens of all ages are invited to attend. There is no cost to attend this program)?

Yes

No

28. What other community education would you like to see the Dedham Police offer?

29. Would you be interested in participating in National Night Out events?

(National Night Out is a nation-wide event focused on heightening crime/drug abuse prevention awareness, generating support for and participation in local anti-crime programs, strengthening neighborhood spirit and police-community partnerships and to let criminals know neighborhoods are organized and fighting back. Community members have participated in National Night Out events in Dedham for the past eight years)

Yes

No

Additional Comments

30. What community event(s) would you suggest for National Night Out (examples include police station open house, outdoor movie night, ice cream social, etc.)?

31. Are you aware of the availability of a DOVE (Domestic Violence Ended) Advocate through the Dedham Police Department to support community members?

Yes No

32. Do you know that mental health referral services provided by the William James College INTERFACE program are available free of charge for Dedham residents? Services are available by calling 1 888 244-6843, Monday thru Friday from 9 am - 5 pm.

Yes No

33. Are you aware of the availability of a mental health clinician from Riverside Community Care who works with the Dedham Police?

Yes No

34. Are you aware of the availability of resources associated with substance misuse through the Norfolk County Outreach program?

Yes No

Section 6: Closing

35. What age bracket are you in?

- Under 19
- 19-29
- 30-39
- 40-49
- 50-59
- 60 or above

36. Gender?

- Female
- Male
- Other

37. Race/Ethnicity?

- American Indian or Alaska Native
- Asian
- Black or African American
- Hispanic or Latino
- Middle Eastern
- Native Hawaiian or Pacific Islander
- White
- Other
- If other, please specify

38. Your comments and suggestions are appreciated. Please comment on anything that you feel will help the Dedham Police Department serve you better.
