

To our Customers and Neighbors:

Within the next 2 weeks, NSTAR Gas Co. will begin replacing the natural gas main and services in your neighborhood. This work is being completed to improve our present system so we can continue to provide quality service.

Work is proposed on the following Streets:

High St (Maple St to Under Route 1 Bridge) Washington St (High St to Harris St) Harris St (Washington St to 200 feet southeasterly)

Work will begin each day, Monday through Friday at 7:30 A.M. and will normally be completed at 3:30 P.M.; occasionally, work on Saturday may also be scheduled.

Upon completion of the construction process, any unpaved areas on private property, which were disturbed, will be loamed and seeded. Paved or cemented areas, which were disturbed, will be permanently repaired with material similar to what was removed.

During this project, it will be necessary to interrupt your gas service. We will have servicemen on site to relight your appliances if you are home. If we are unable to gain access to your home during the day, we will leave a notice stating that your gas is off, and a toll free number to call and arrange for a relight of your appliances at your convenience. Notice will be provided prior to any interruptions.

There is a possibility we may need to access your premises during our scheduled work hours to complete the upgrade to your service. If this is necessary, we will contact you in advance to make arrangements.

If you are not receiving the benefits and convenience of natural gas, and would like information on converting your present system, please call 1-866-678-2744. An NSTAR Gas representative would be glad to explain how easy it is to convert to gas.

If you have any questions regarding construction, please feel free to call our office at 617-424-2697.

We apologize for any inconvenience this construction may cause and thank you in advance for your cooperation and assistance.

Sincerely,

Jason Sobers

Planning & Scheduling Supervisor

NSTAR Gas Company Office: 617-424-2697

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