



Survey: Dedham Police Community Survey 2016

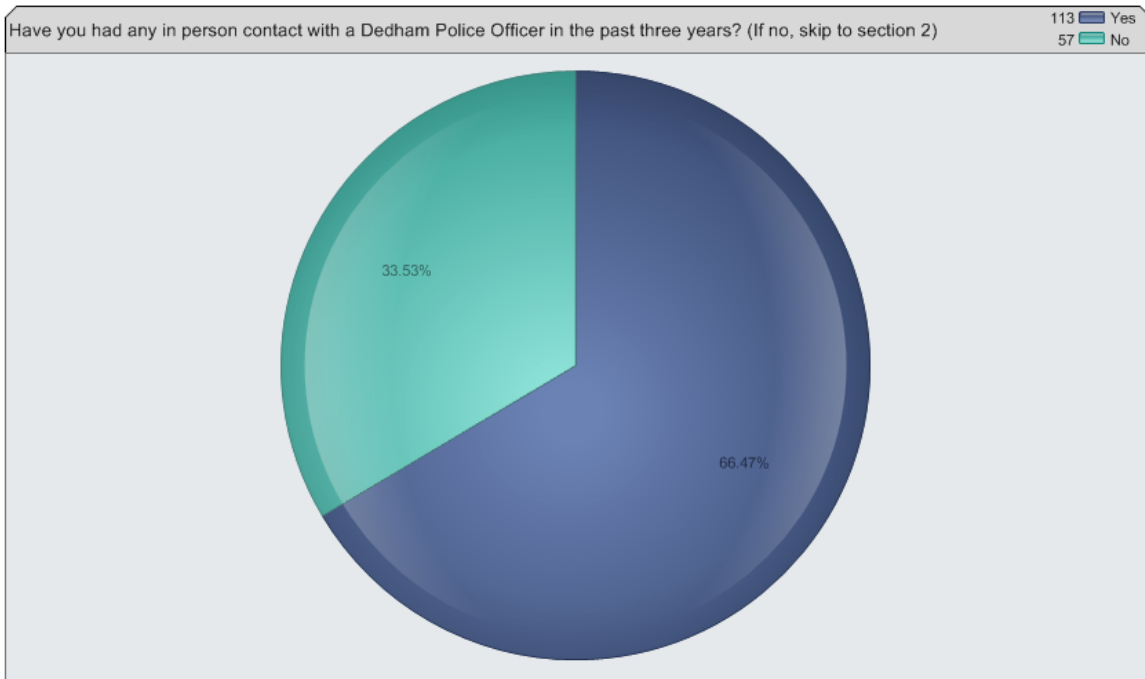
Report: Default Report

Survey Status		Respondent Statistics		Points Summary
Status:	Closed	Total Responses:	174	No Points Questions used in this survey.
Deploy Date:	12/29/2015	Completes:	154	
Closed Date:	02/08/2016	Partials:	20	


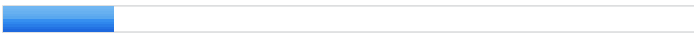
1.

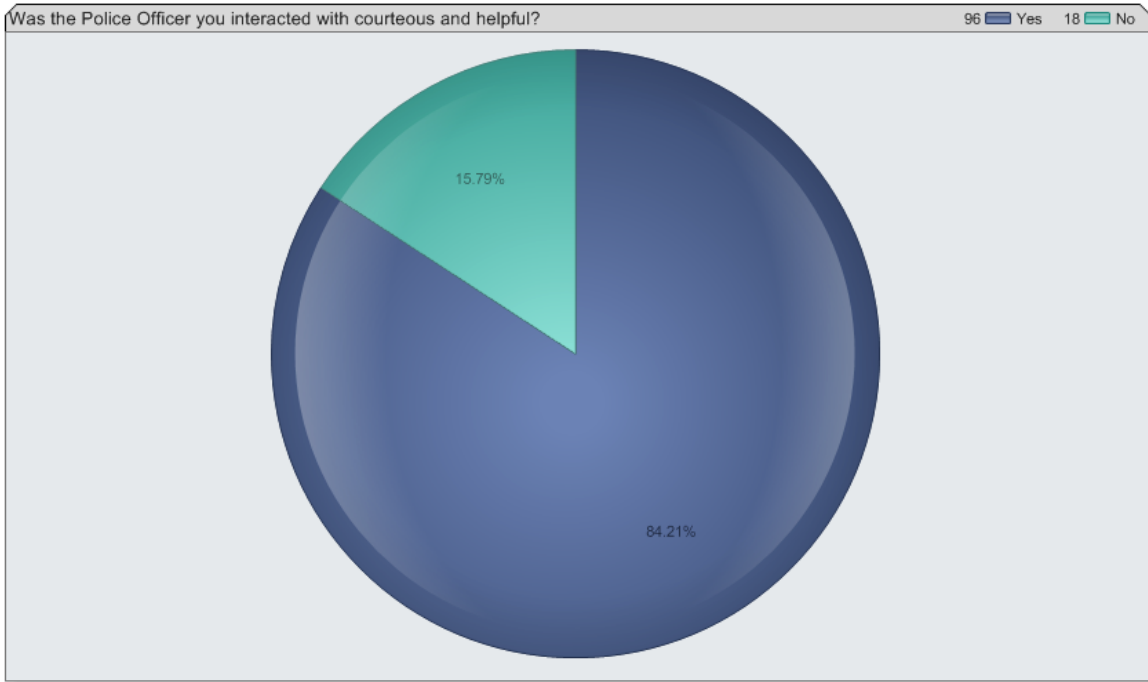
Have you had any in person contact with a Dedham Police Officer in the past three years? (If no, skip to section 2)

	Responses	Percent
Yes: 	113	66.47%
No: 	57	33.53%
Total Responded to this question:		170 97.7%
Total who skipped this question:		4 2.3%
Total:		174 100%


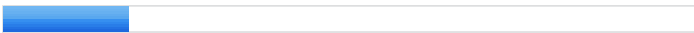


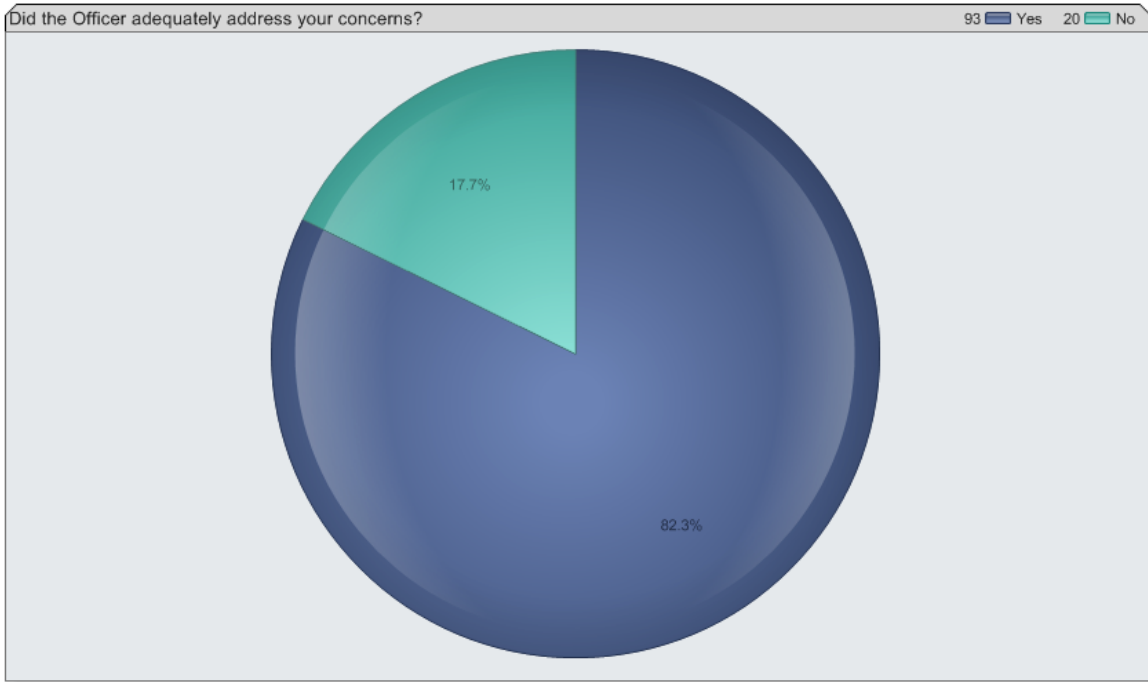
2. Was the Police Officer you interacted with courteous and helpful?

	Responses	Percent
Yes: 	96	84.21%
No: 	18	15.79%
Total Responded to this question:	114	65.52%
Total who skipped this question:	60	34.48%
Total:	174	100%



3. Did the Officer adequately address your concerns?

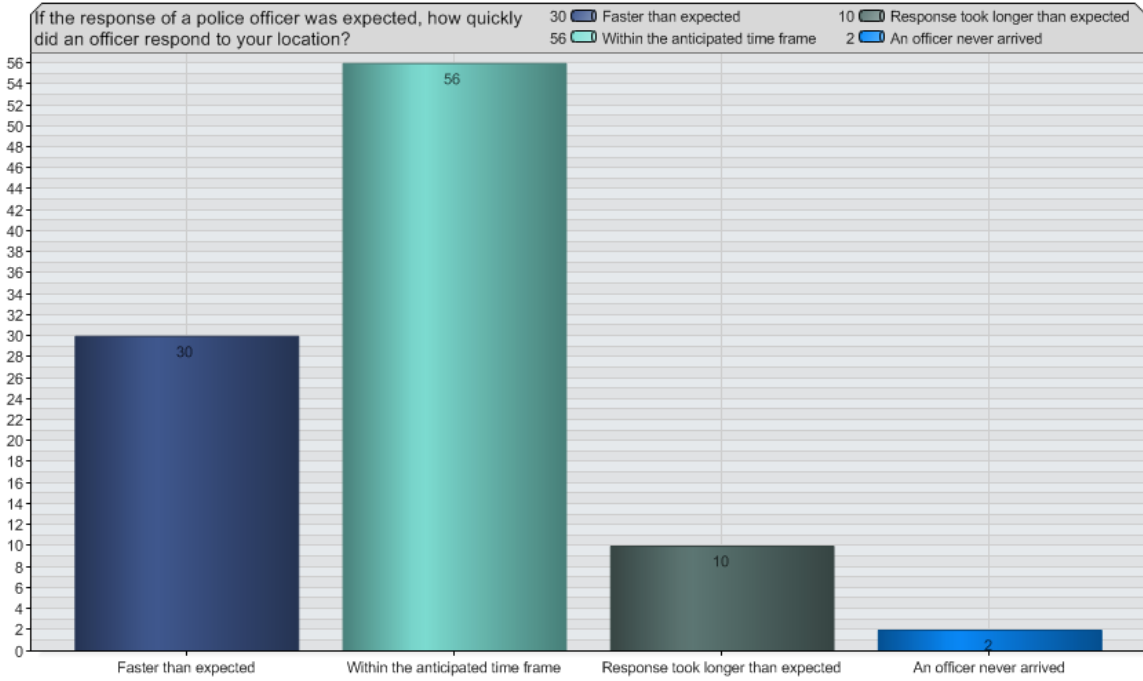
	Responses	Percent
Yes: 	93	82.3%
No: 	20	17.7%
Total Responded to this question:	113	64.94%
Total who skipped this question:	61	35.06%
Total:	174	100%





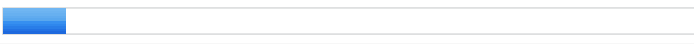
4.

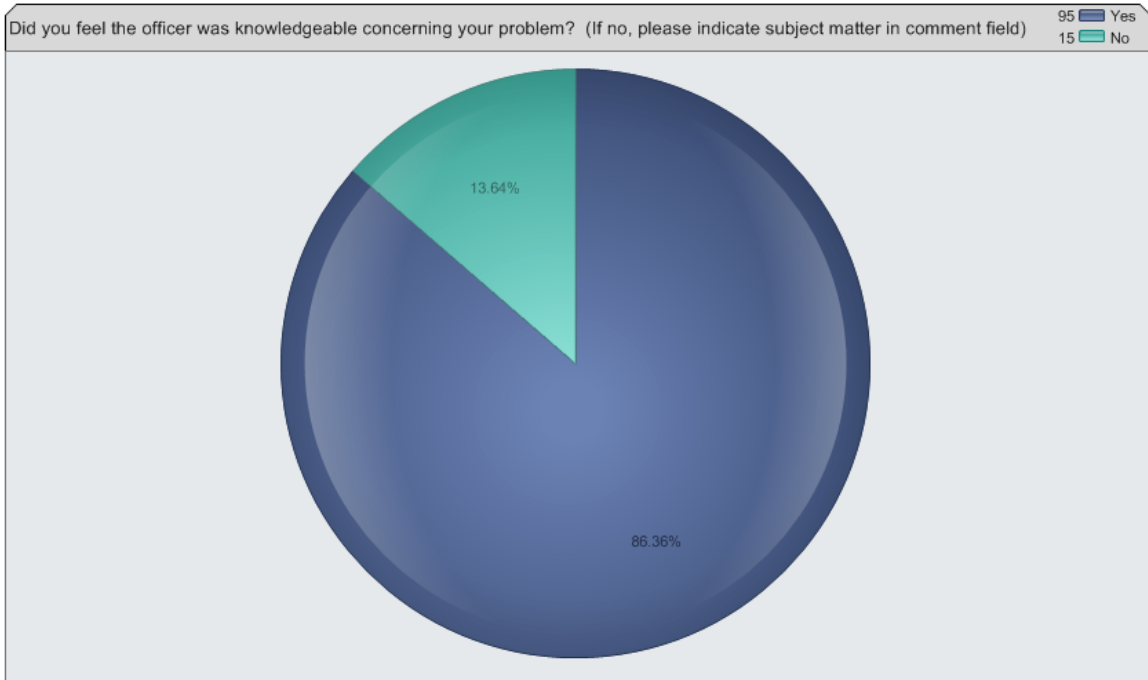
If the response of a police officer was expected, how quickly did an officer respond to your location?

	Responses	Percent
Faster than expected:	30	30.93%
Within the anticipated time frame:	56	57.73%
Response took longer than expected:	10	10.31%
An officer never arrived:	2	2.06%
Total Responded to this question:		97 55.75%
Total who skipped this question:		77 44.25%
Total:		174 100%






5. Did you feel the officer was knowledgeable concerning your problem? (If no, please indicate subject matter in comment field)

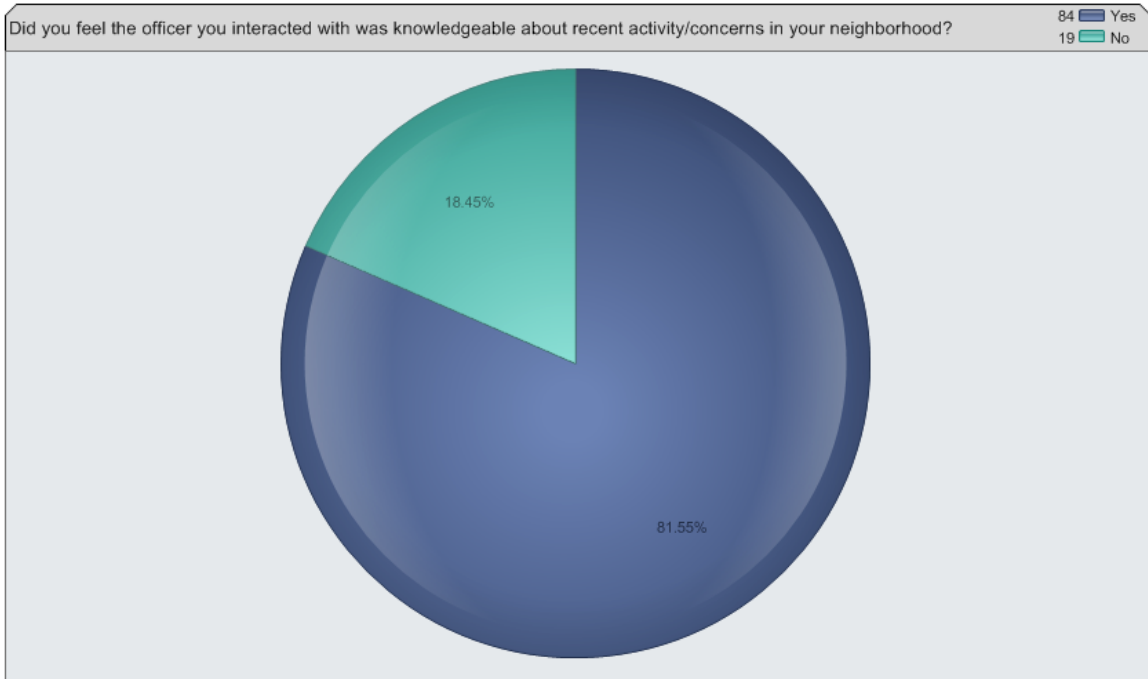
	Responses	Percent
Yes: 	95	86.36%
No: 	15	13.64%
Additional Comments: 	10	9.09%
Total Responded to this question:	110	63.22%
Total who skipped this question:	64	36.78%
Total:	174	100%




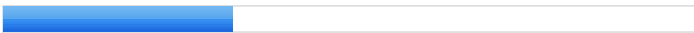
6.

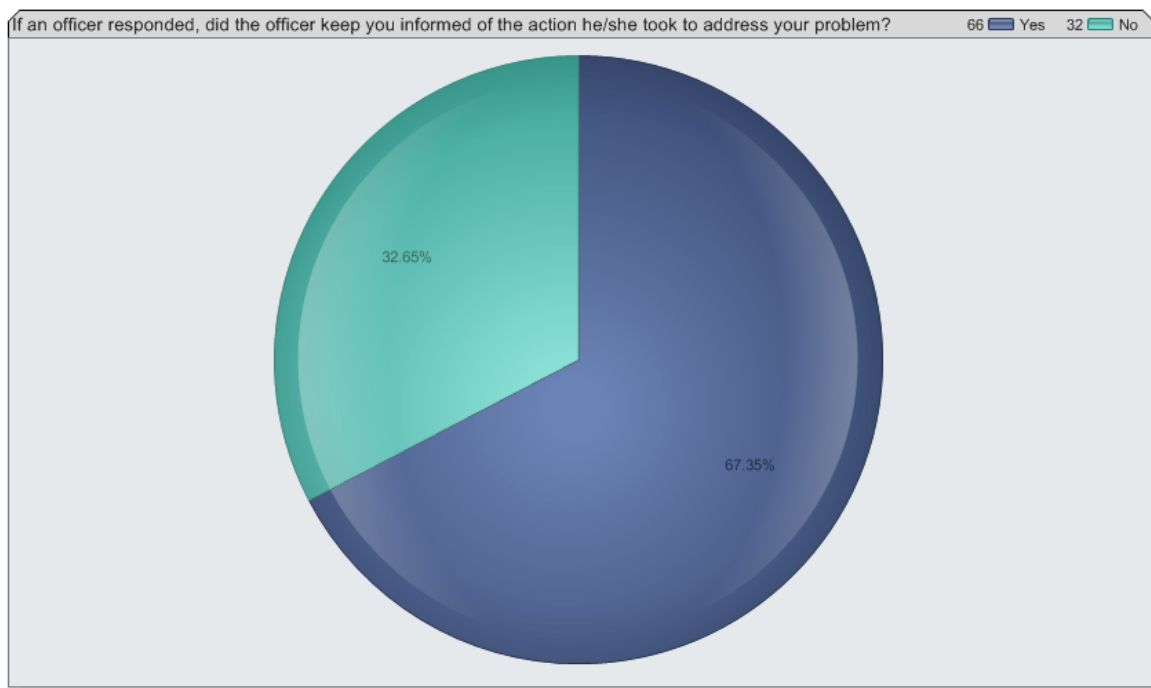
Did you feel the officer you interacted with was knowledgeable about recent activity/concerns in your neighborhood?

	Responses	Percent
Yes: 	84	81.55%
No: 	19	18.45%
Additional Comments: 	6	5.83%
Total Responded to this question:	103	59.2%
Total who skipped this question:	71	40.8%
Total:	174	100%



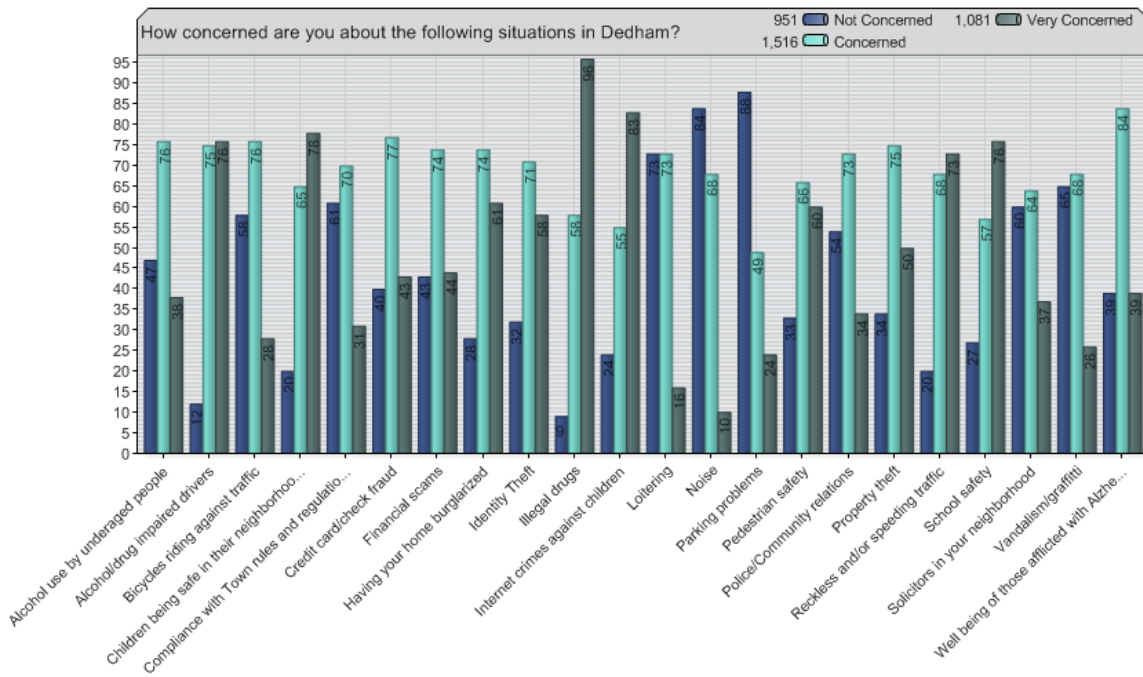
7. If an officer responded, did the officer keep you informed of the action he/she took to address your problem?

	Responses	Percent
Yes: 	66	67.35%
No: 	32	32.65%
Total Responded to this question:	98	56.32%
Total who skipped this question:	76	43.68%
Total:	174	100%




8. How concerned are you about the following situations in Dedham?

	Not Concerned	Concerned	Very Concerned	Total
Alcohol use by underaged people:	47(29.19%)	76(47.2%)	38(23.6%)	161
Alcohol/drug impaired drivers:	12(7.36%)	75(46.01%)	76(46.63%)	163
Bicycles riding against traffic:	58(35.8%)	76(46.91%)	28(17.28%)	162
Children being safe in their neighborhood:	20(12.27%)	65(39.88%)	78(47.85%)	163
Compliance with Town rules and regulations for liquor license holders:	61(37.65%)	70(43.21%)	31(19.14%)	162
Credit card/check fraud:	40(25%)	77(48.12%)	43(26.88%)	160
Financial scams:	43(26.71%)	74(45.96%)	44(27.33%)	161
Having your home burglarized:	28(17.18%)	74(45.4%)	61(37.42%)	163
Identity Theft:	32(19.88%)	71(44.1%)	58(36.02%)	161
Illegal drugs:	9(5.52%)	58(35.58%)	96(58.9%)	163
Internet crimes against children:	24(14.81%)	55(33.95%)	83(51.23%)	162
Loitering:	73(45.06%)	73(45.06%)	16(9.88%)	162
Noise:	84(51.85%)	68(41.98%)	10(6.17%)	162
Parking problems:	88(54.66%)	49(30.43%)	24(14.91%)	161
Pedestrian safety:	33(20.75%)	66(41.51%)	60(37.74%)	159
Police/Community relations:	54(33.54%)	73(45.34%)	34(21.12%)	161
Property theft:	34(21.38%)	75(47.17%)	50(31.45%)	159
Reckless and/or speeding traffic:	20(12.42%)	68(42.24%)	73(45.34%)	161
School safety:	27(16.88%)	57(35.62%)	76(47.5%)	160
Solicitors in your neighborhood:	60(37.27%)	64(39.75%)	37(22.98%)	161
Vandalism/graffitti:	65(40.88%)	68(42.77%)	26(16.35%)	159
Well being of those afflicted with Alzheimers/Autism:	39(24.07%)	84(51.85%)	39(24.07%)	162
Total Responded to this question:			163	93.68%
Total who skipped this question:			11	6.32%
Total:			174	100%





9.
What public safety issue are you most concerned about in Dedham?

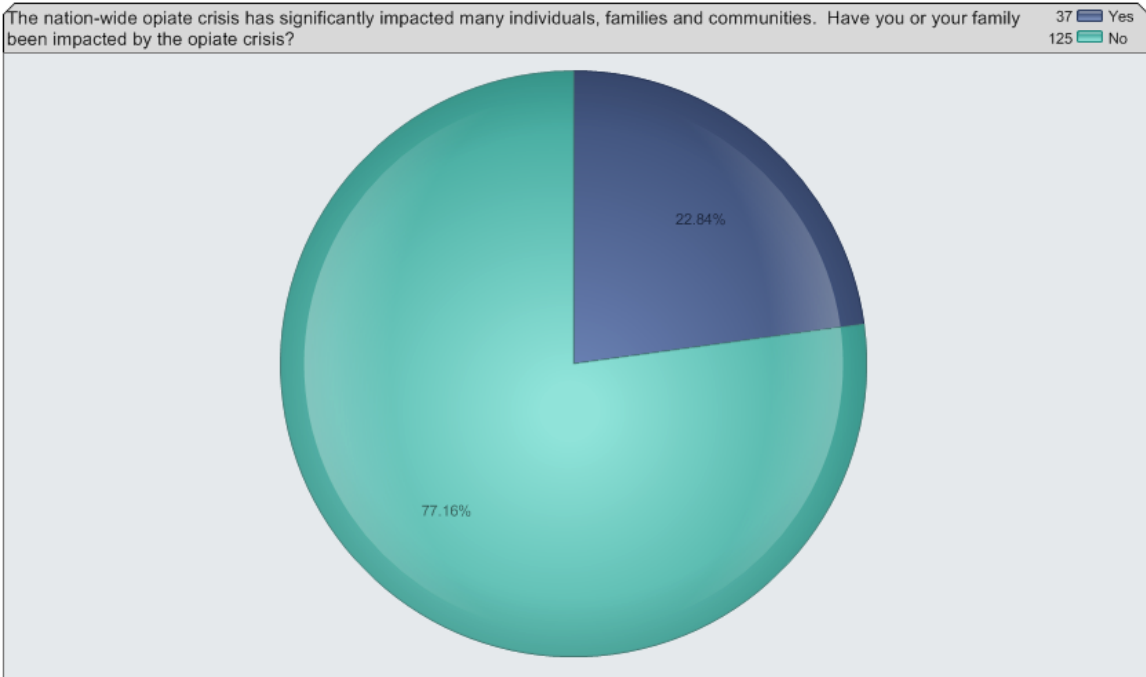
	Responses	Percent
Responses: 	124	100%
Total Responded to this question:	124	71.26%
Total who skipped this question:	50	28.74%
Total:	174	100%

Graph/Chart function not relevant for this question type.

10.


The nation-wide opiate crisis has significantly impacted many individuals, families and communities. Have you or your family been impacted by the opiate crisis?

	Responses	Percent
Yes: 	37	22.84%
No: 	125	77.16%
Total Responded to this question:	162	93.1%
Total who skipped this question:	12	6.9%
Total:	174	100%



11.

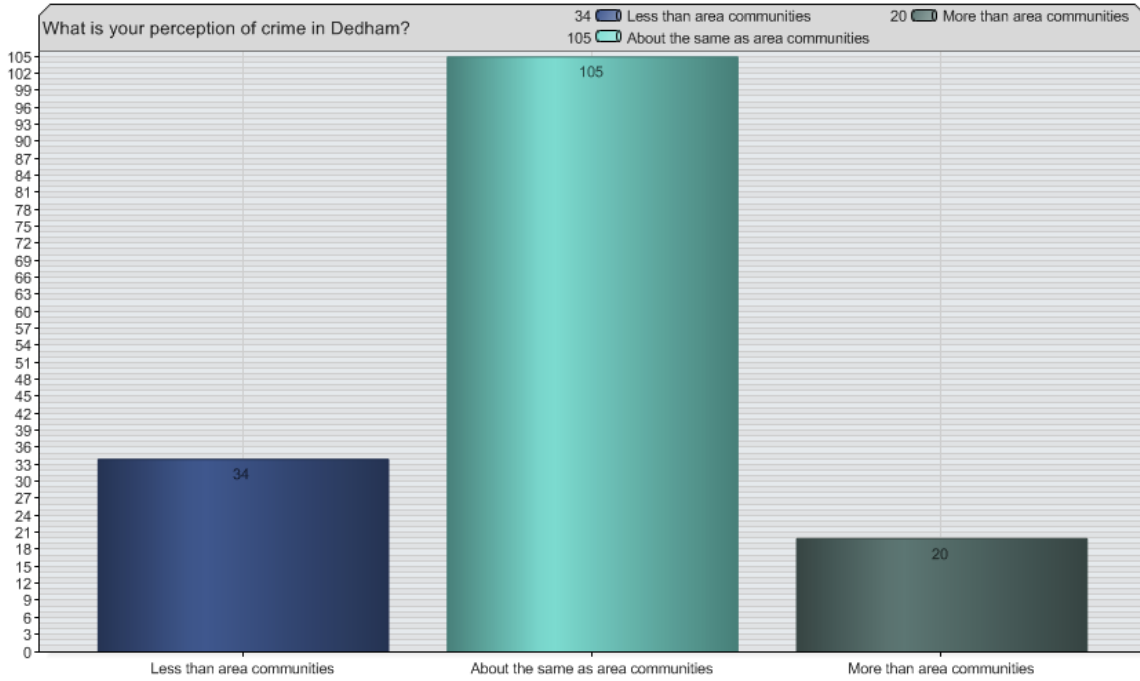
If you or a family member have been impacted by the opiate crisis, what assistance or services do you feel are lacking and needed in Dedham?

	Responses	Percent
Responses: 	32	100%
Total Responded to this question:	32	18.39%
Total who skipped this question:	142	81.61%
Total:	174	100%


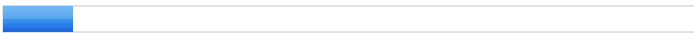

Graph/Chart function not relevant for this question type.

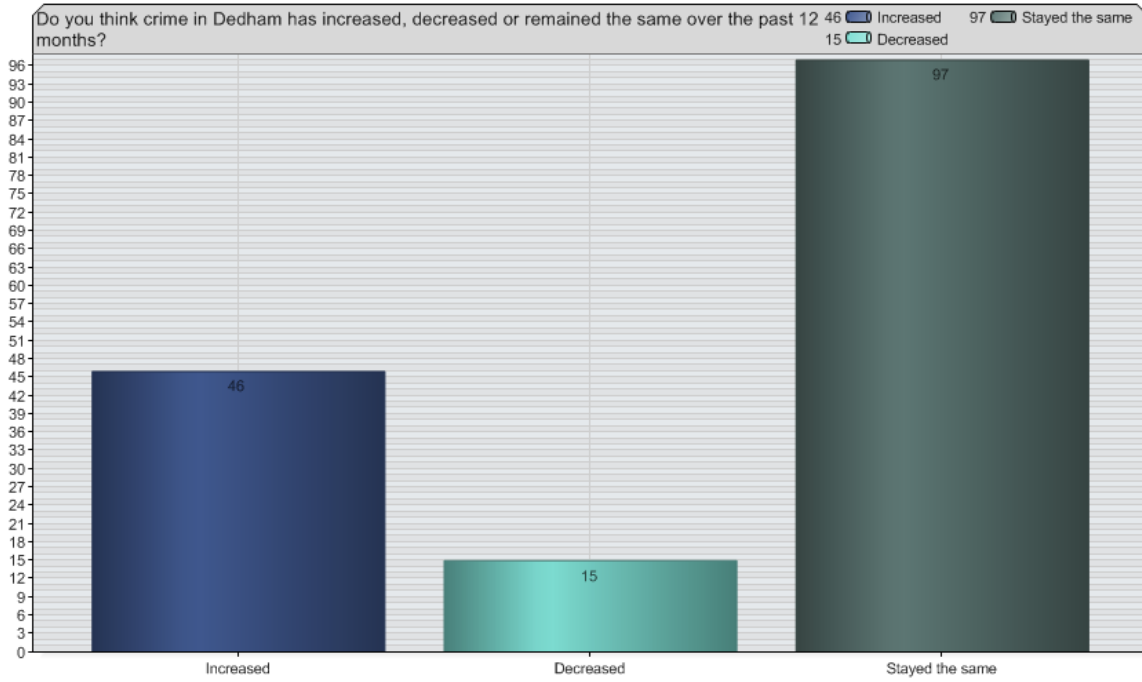
12. What is your perception of crime in Dedham?

	Responses	Percent
Less than area communities:	34	21.52%
About the same as area communities:	105	66.46%
More than area communities:	20	12.66%
Total Responded to this question:		158 90.8%
Total who skipped this question:		16 9.2%
Total:		174 100%




13. Do you think crime in Dedham has increased, decreased or remained the same over the past 12 months?

	Responses	Percent
Increased: 	46	29.3%
Decreased: 	15	9.55%
Stayed the same: 	97	61.78%
Total Responded to this question:	157	90.23%
Total who skipped this question:	17	9.77%
Total:	174	100%



14.

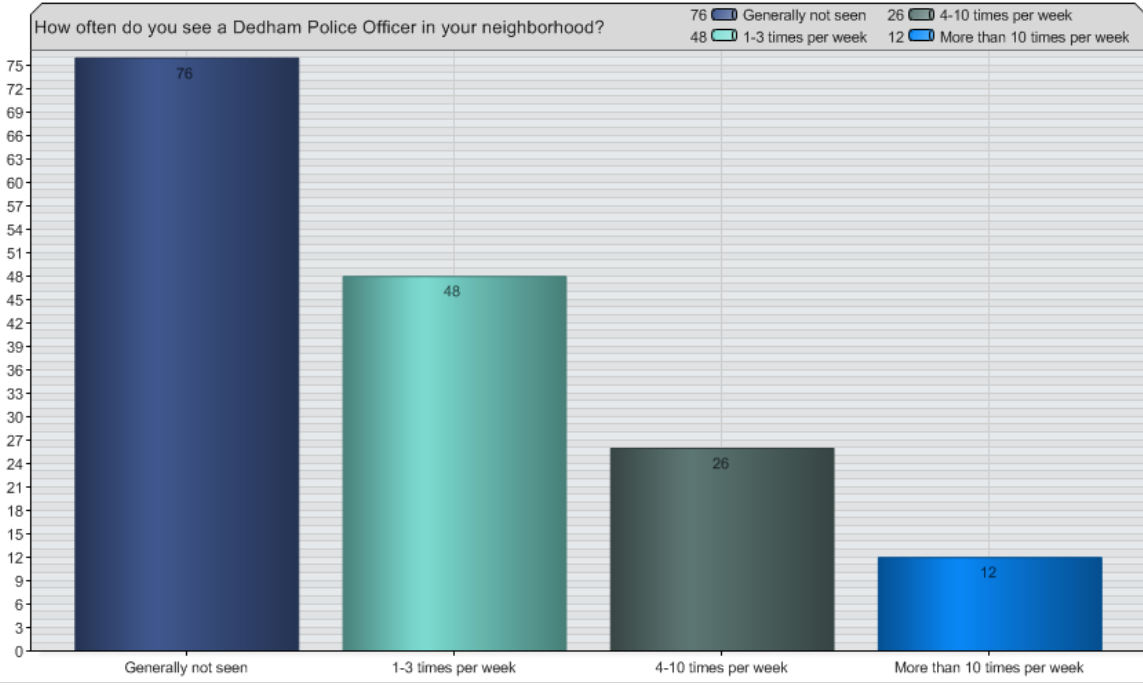
What factors contribute to your opinion about crime in Dedham?

	Responses	Percent
Responses: 	117	100%
Total Responded to this question:	117	67.24%
Total who skipped this question:	57	32.76%
Total:	174	100%



Graph/Chart function not relevant for this question type.

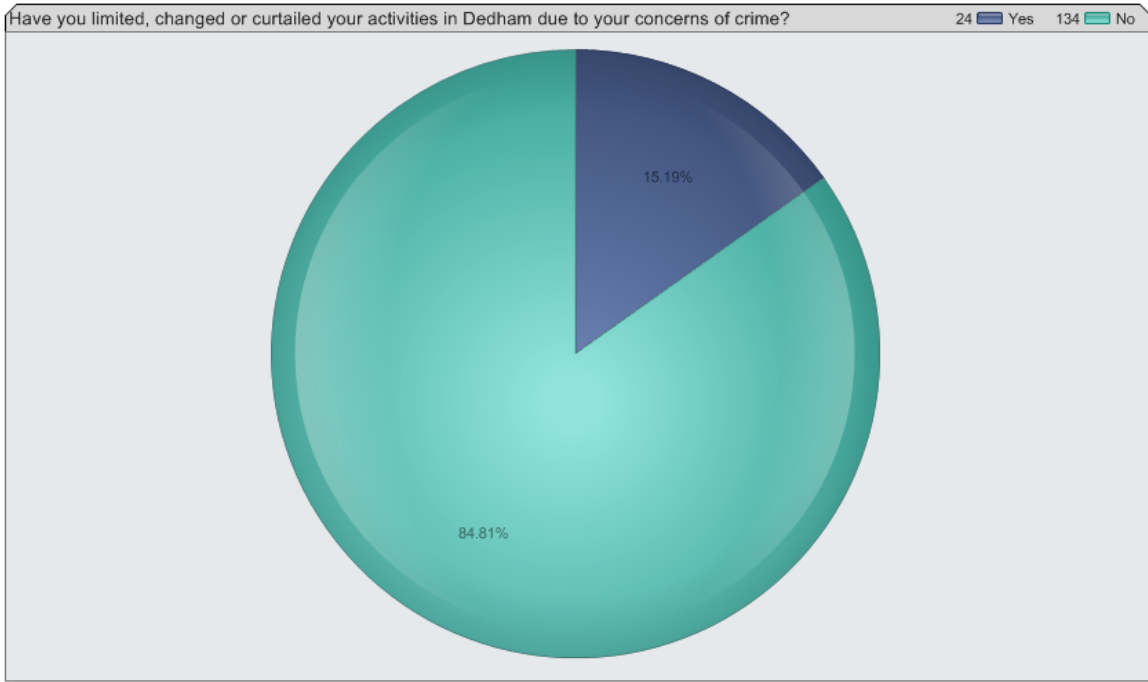
15. How often do you see a Dedham Police Officer in your neighborhood?

	Responses	Percent
Generally not seen:	76	48.1%
1-3 times per week:	48	30.38%
4-10 times per week:	26	16.46%
More than 10 times per week:	12	7.59%
Total Responded to this question:		158 90.8%
Total who skipped this question:		16 9.2%
Total:		174 100%






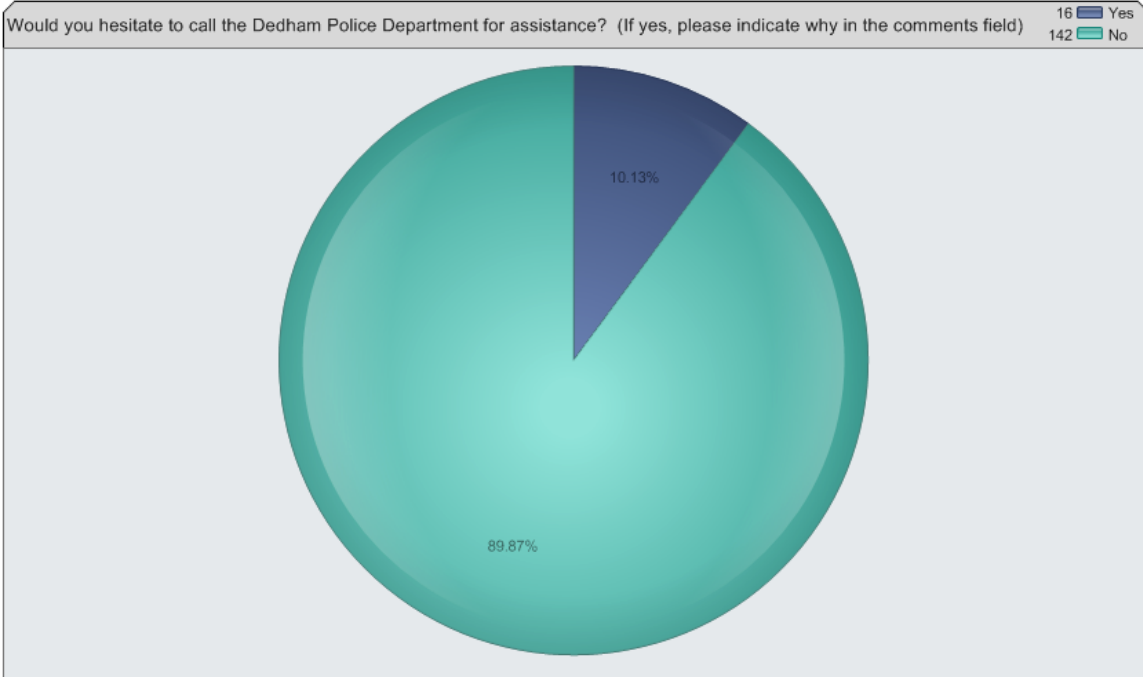
16. Have you limited, changed or curtailed your activities in Dedham due to your concerns of crime?

	Responses	Percent
Yes: 	24	15.19%
No: 	134	84.81%
Total Responded to this question:	158	90.8%
Total who skipped this question:	16	9.2%
Total:	174	100%



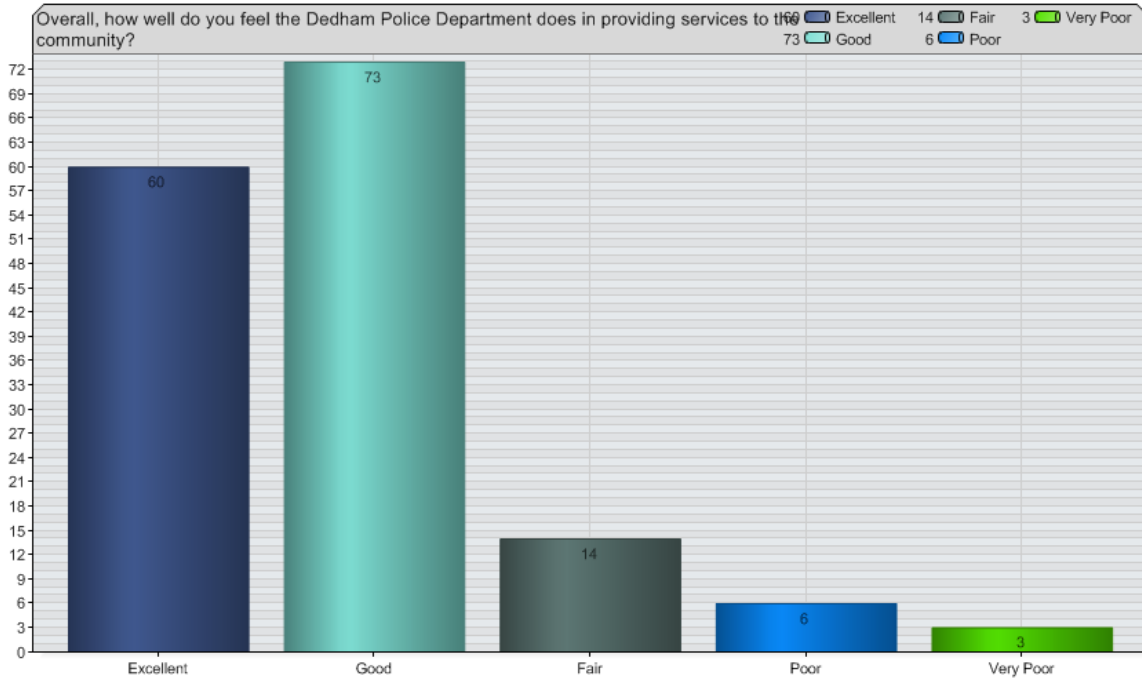
17. Would you hesitate to call the Dedham Police Department for assistance? (If yes, please indicate why in the comments field)

	Responses	Percent
Yes: 	16	10.13%
No: 	142	89.87%
Additional Comments: 	20	12.66%
Total Responded to this question:	158	90.8%
Total who skipped this question:	16	9.2%
Total:	174	100%



18. Overall, how well do you feel the Dedham Police Department does in providing services to the community?

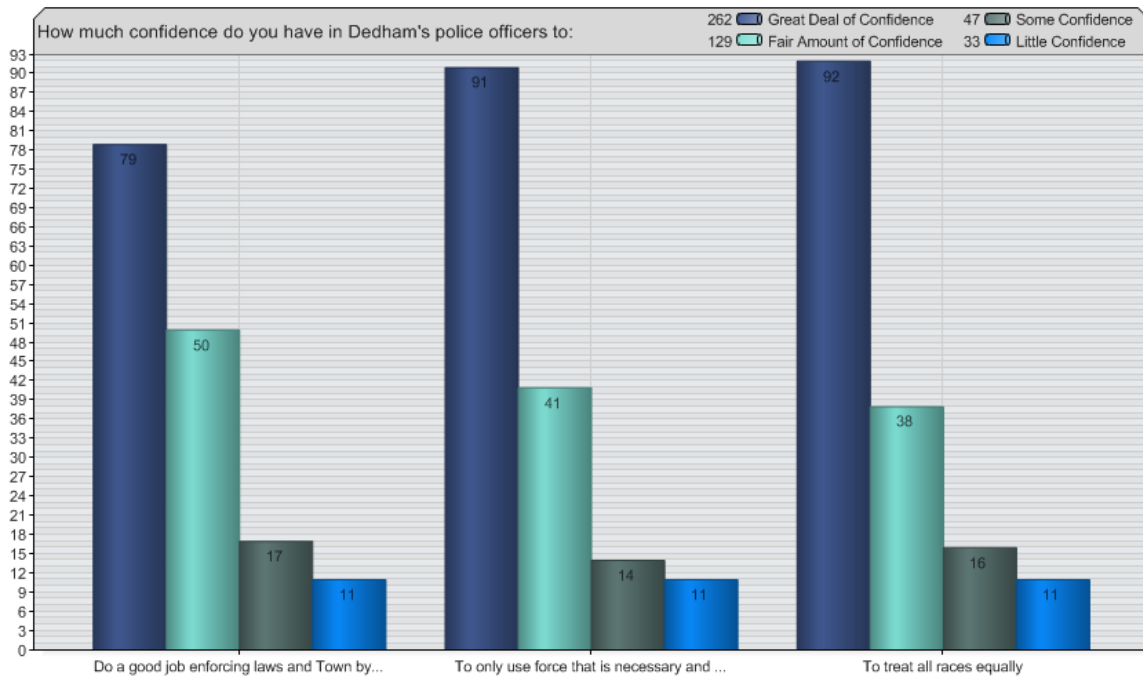
	Responses	Percent
Excellent:	60	38.46%
Good:	73	46.79%
Fair:	14	8.97%
Poor:	6	3.85%
Very Poor:	3	1.92%
Total Responded to this question:		156 89.66%
Total who skipped this question:		18 10.34%
Total:		174 100%



19.

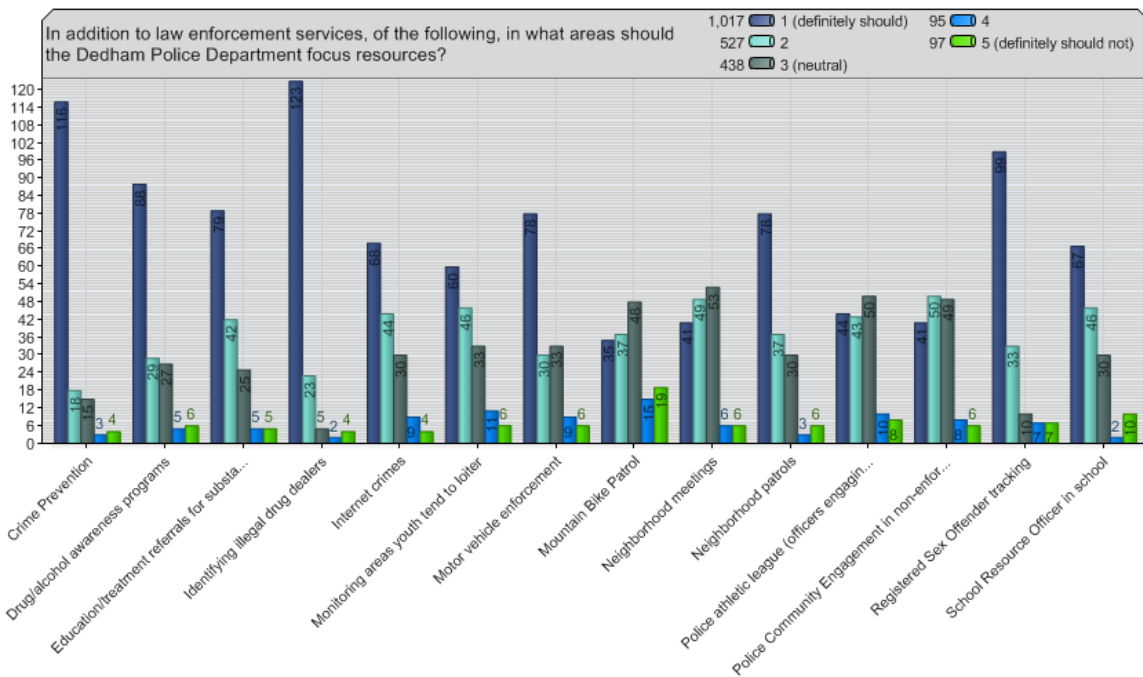
How much confidence do you have in Dedham's police officers to:

	Great Deal of Confidence	Fair Amount of Confidence	Some Confidence	Little Confidence	Total
Do a good job enforcing laws and Town by-laws:	79(50.32%)	50(31.85%)	17(10.83%)	11(7.01%)	157
To only use force that is necessary and reasonable to ensure public safety:	91(57.96%)	41(26.11%)	14(8.92%)	11(7.01%)	157
To treat all races equally:	92(58.6%)	38(24.2%)	16(10.19%)	11(7.01%)	157
Total Responded to this question:				157	90.23%
Total who skipped this question:				17	9.77%
Total:				174	100%



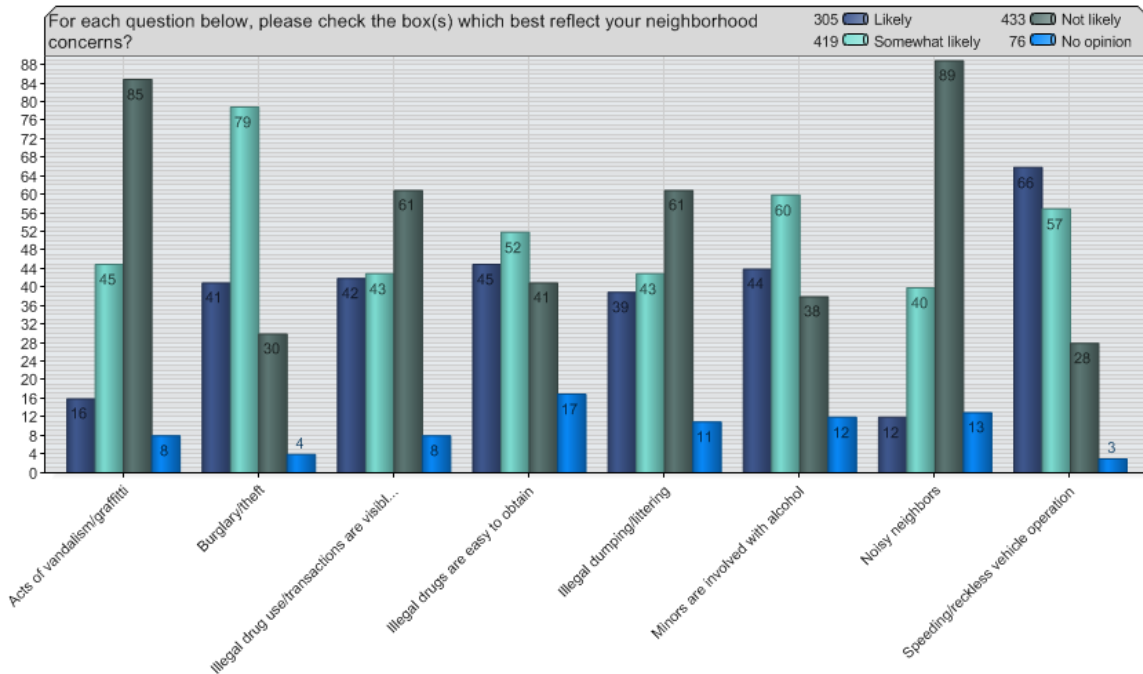
20. In addition to law enforcement services, of the following, in what areas should the Dedham Police Department focus resources?

	1 (definitely should)	2	3 (neutral)	4	5 (definitely should not)	Total
Crime Prevention:	116(74.36%)	18(11.54%)	15(9.62%)	3(1.92%)	4(2.56%)	156
Drug/alcohol awareness programs:	88(56.77%)	29(18.71%)	27(17.42%)	5(3.23%)	6(3.87%)	155
Education/treatment referrals for substance abuse:	79(50.64%)	42(26.92%)	25(16.03%)	5(3.21%)	5(3.21%)	156
Identifying illegal drug dealers:	123(78.34%)	23(14.65%)	5(3.18%)	2(1.27%)	4(2.55%)	157
Internet crimes:	68(43.87%)	44(28.39%)	30(19.35%)	9(5.81%)	4(2.58%)	155
Monitoring areas youth tend to loiter:	60(38.46%)	46(29.49%)	33(21.15%)	11(7.05%)	6(3.85%)	156
Motor vehicle enforcement:	78(50%)	30(19.23%)	33(21.15%)	9(5.77%)	6(3.85%)	156
Mountain Bike Patrol:	35(22.73%)	37(24.03%)	48(31.17%)	15(9.74%)	19(12.34%)	154
Neighborhood meetings:	41(26.45%)	49(31.61%)	53(34.19%)	6(3.87%)	6(3.87%)	155
Neighborhood patrols:	78(50.65%)	37(24.03%)	30(19.48%)	3(1.95%)	6(3.9%)	154
Police athletic league (officers engaging youth in sports):	44(28.39%)	43(27.74%)	50(32.26%)	10(6.45%)	8(5.16%)	155
Police Community Engagement in non-enforcement situations:	41(26.62%)	50(32.47%)	49(31.82%)	8(5.19%)	6(3.9%)	154
Registered Sex Offender tracking:	99(63.46%)	33(21.15%)	10(6.41%)	7(4.49%)	7(4.49%)	156
School Resource Officer in school:	67(43.23%)	46(29.68%)	30(19.35%)	2(1.29%)	10(6.45%)	155
Total Responded to this question:					157	90.23%
Total who skipped this question:					17	9.77%
Total:					174	100%




21. For each question below, please check the box(s) which best reflect your neighborhood concerns?

	Likely	Somewhat likely	Not likely	No opinion	Total
Acts of vandalism/graffitti:	16(10.39%)	45(29.22%)	85(55.19%)	8(5.19%)	154
Burglary/theft:	41(26.62%)	79(51.3%)	30(19.48%)	4(2.6%)	154
Illegal drug use/transactions are visible:	42(27.27%)	43(27.92%)	61(39.61%)	8(5.19%)	154
Illegal drugs are easy to obtain:	45(29.03%)	52(33.55%)	41(26.45%)	17(10.97%)	155
Illegal dumping/littering:	39(25.32%)	43(27.92%)	61(39.61%)	11(7.14%)	154
Minors are involved with alcohol:	44(28.57%)	60(38.96%)	38(24.68%)	12(7.79%)	154
Noisy neighbors:	12(7.79%)	40(25.97%)	89(57.79%)	13(8.44%)	154
Speeding/reckless vehicle operation:	66(42.86%)	57(37.01%)	28(18.18%)	3(1.95%)	154
Total Responded to this question:				154	88.51%
Total who skipped this question:				20	11.49%
Total:				174	100%



22. Your street name?



	Responses	Percent
Responses: 	133	100%
Total Responded to this question:	133	76.44%
Total who skipped this question:	41	23.56%
Total:	174	100%

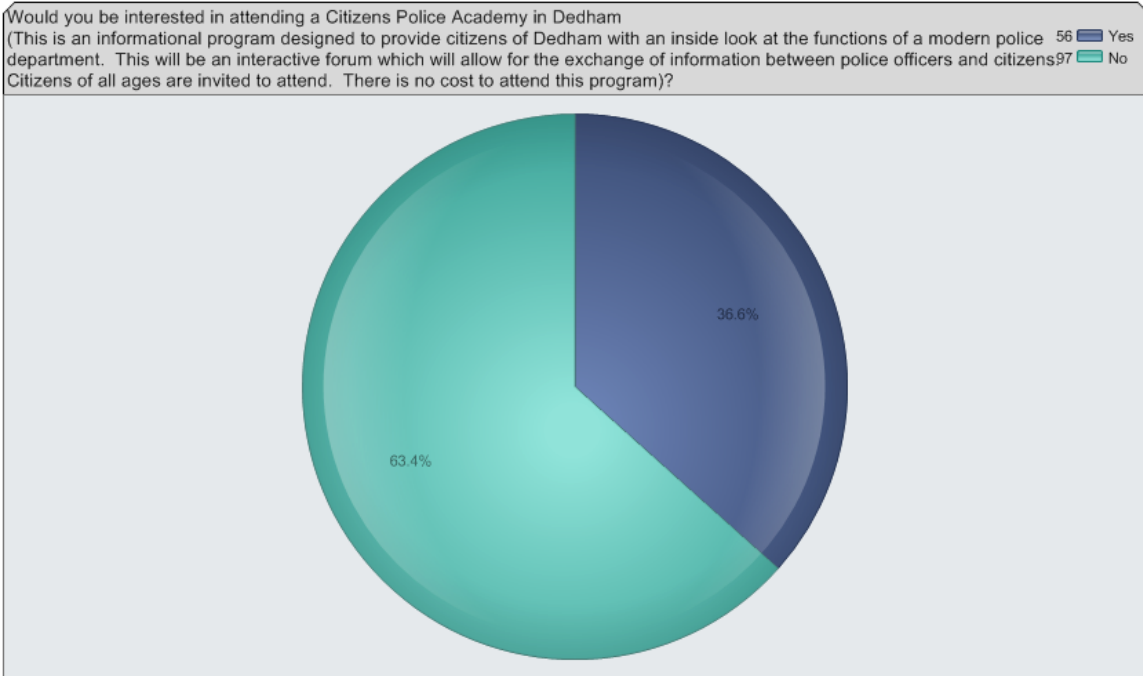
Graph/Chart function not relevant for this question type.

23.

Would you be interested in attending a Citizens Police Academy in Dedham

(This is an informational program designed to provide citizens of Dedham with an inside look at the functions of a modern police department. This will be an interactive forum which will allow for the exchange of information between police officers and citizens. Citizens of all ages are invited to attend. There is no cost to attend this program)?



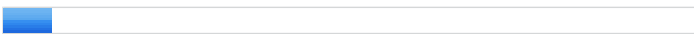
	Responses	Percent
Yes: 	56	36.6%
No: 	97	63.4%
Total Responded to this question:	153	87.93%
Total who skipped this question:	21	12.07%
Total:	174	100%

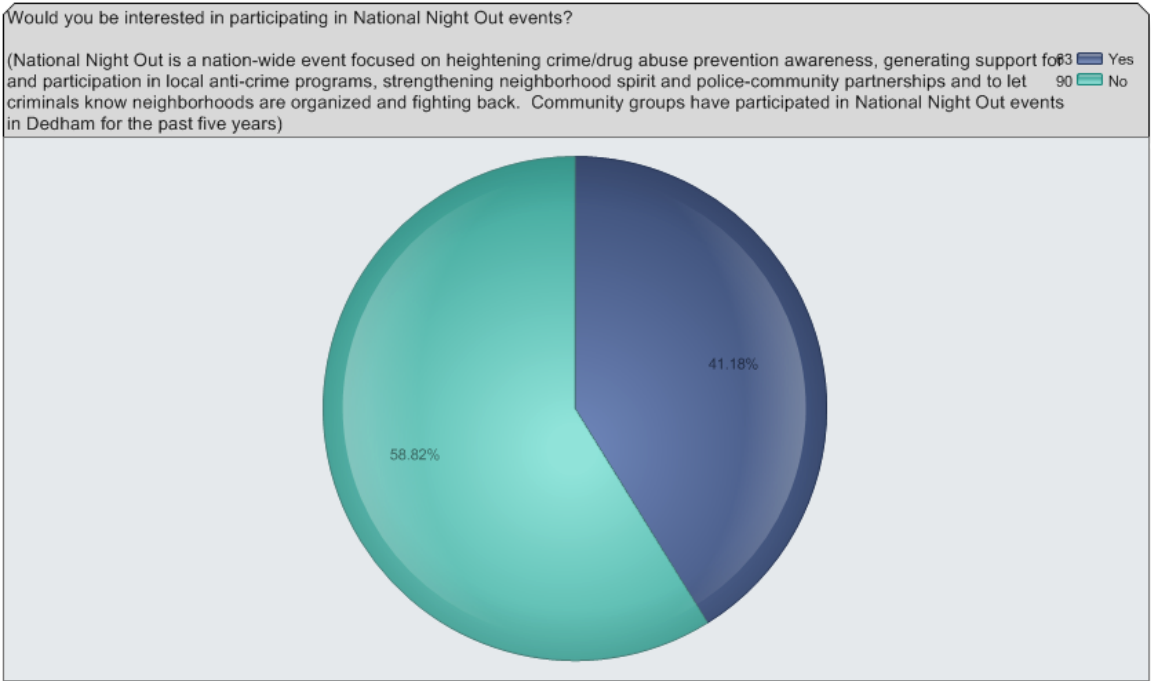


24.

Would you be interested in participating in National Night Out events?


(National Night Out is a nation-wide event focused on heightening crime/drug abuse prevention awareness, generating support for and participation in local anti-crime programs, strengthening neighborhood spirit and police-community partnerships and to let criminals know neighborhoods are organized and fighting back. Community groups have participated in National Night Out events in Dedham for the past five years)

	Responses	Percent
Yes: 	63	41.18%
No: 	90	58.82%
Additional Comments: 	11	7.19%
Total Responded to this question:		153 87.93%
Total who skipped this question:		21 12.07%
Total:		174 100%



25.

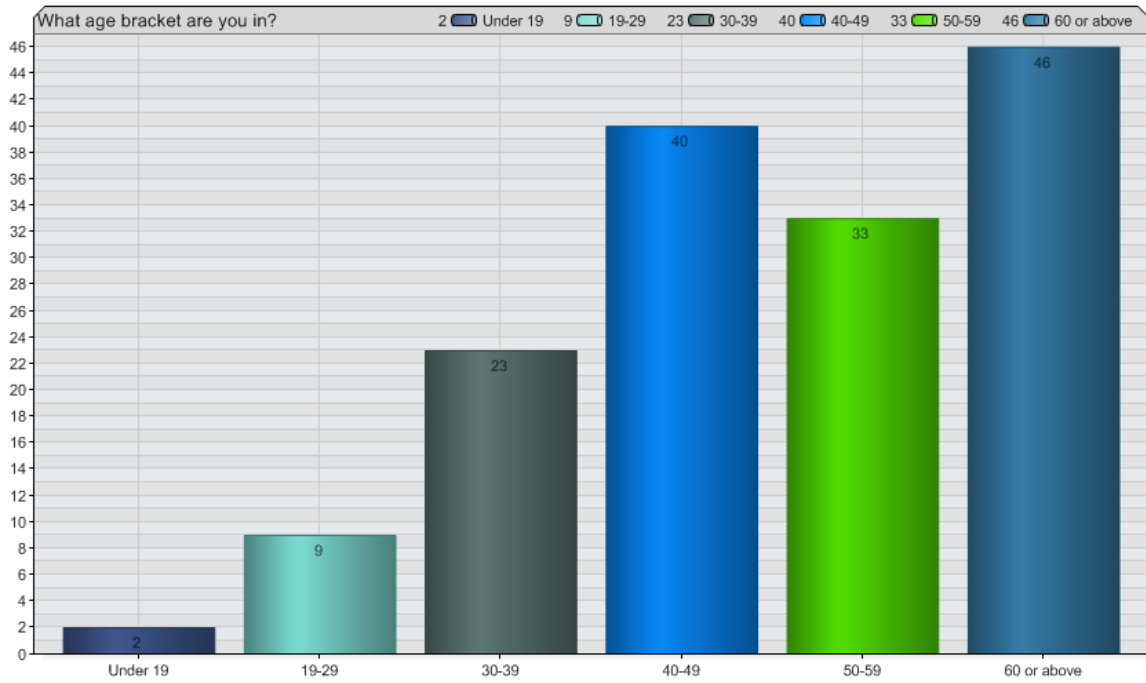
What community event(s) would you suggest for National Night Out?

	Responses	Percent
Responses: 	32	100%
Total Responded to this question:	32	18.39%
Total who skipped this question:	142	81.61%
Total:	174	100%

Graph/Chart function not relevant for this question type.

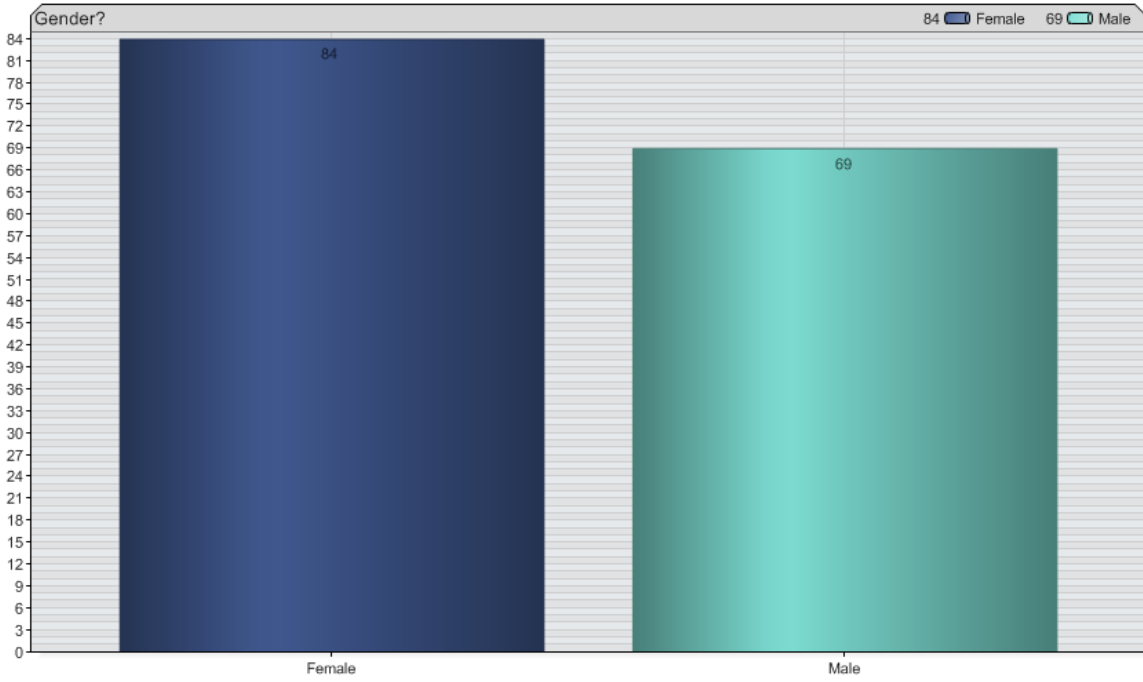
26. What age bracket are you in?

	Responses	Percent
Under 19:	2	1.31%
19-29:	9	5.88%
30-39:	23	15.03%
40-49:	40	26.14%
50-59:	33	21.57%
60 or above:	46	30.07%
Total Responded to this question:		153 87.93%
Total who skipped this question:		21 12.07%
Total:		174 100%



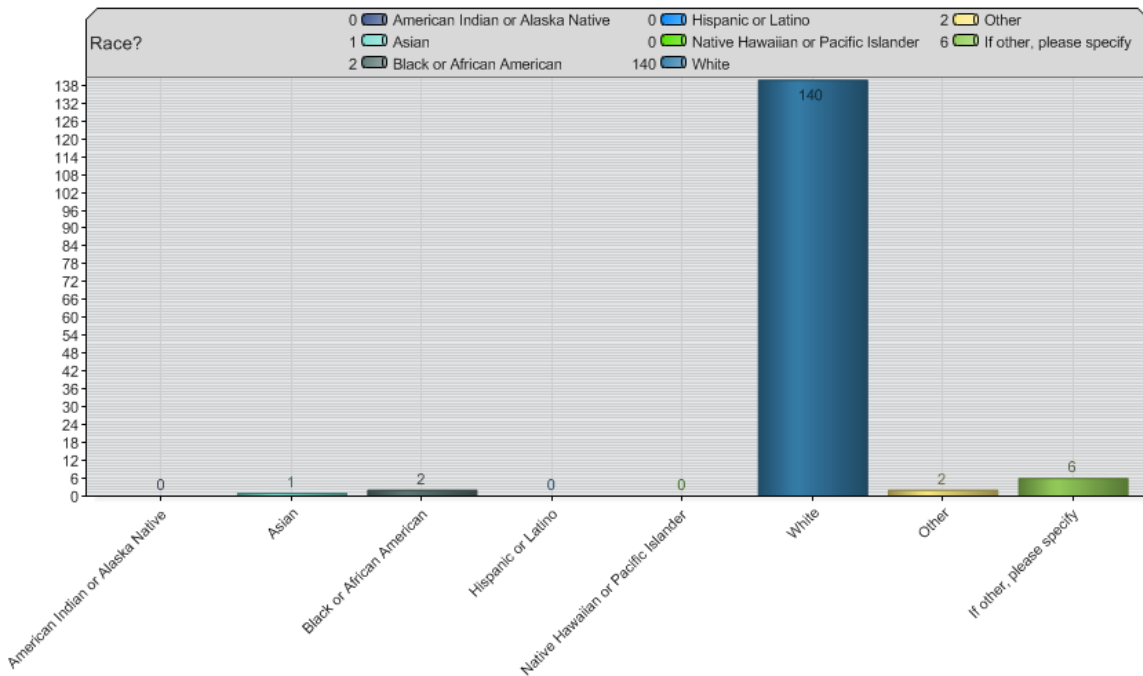
27. Gender?

	Responses	Percent
Female:	84	55.26%
Male:	69	45.39%
Total Responded to this question:	152	87.36%
Total who skipped this question:	22	12.64%
Total:	174	100%




28.
Race?

	Responses	Percent
American Indian or Alaska Native:	0	0%
Asian:	1	0.67%
Black or African American:	2	1.33%
Hispanic or Latino:	0	0%
Native Hawaiian or Pacific Islander:	0	0%
White:	140	93.33%
Other:	2	1.33%
If other, please specify:	6	4%
Total Responded to this question:		150 86.21%
Total who skipped this question:		24 13.79%
Total:		174 100%



29. Your comments and suggestions are appreciated. Please comment on anything that you feel will help the Dedham Police Department serve you better.

	Responses	Percent
Responses: 	61	100%
Total Responded to this question:	61	35.06%
Total who skipped this question:	113	64.94%
Total:	174	100%

Graph/Chart function not relevant for this question type.